

Kawartha Lakes Police Service 2021 Annual Report



Kawartha Lakes Police Service

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kawarthalakespolice.com



Message from Chief of Police Mark Mitchell



On behalf of all of the Members of the Kawartha Lakes Police Service (KLPS), I am pleased to present our annual report for 2021. Once again, the COVID-19 pandemic had a significant impact not only on policing, but also everyone in our community. Despite those challenges, the residents of Kawartha Lakes continued to support one another, making us a safe and welcoming community.

There were a number of significant projects in 2021, beginning with the Police Services Board community consultation and public survey report, which was released in June. We are very appreciative of the support from community members and our many partner agencies. The consultation process also provided valuable feedback as we plan for the future delivery of police services. In October, KLPS hosted a public information session with government and public safety agency partners. The event was an opportunity for the community to express their concerns directly to frontline agencies as well as decision makers at all levels of government.

From a broader perspective, Kawartha Lakes created its first Community Safety and Well-Being Plan. The CSWBP identified priority areas for our community and will guide our municipal leaders as we invest in the future. It was an honour to chair the CSWBP advisory committee through the planning process. Kawartha Lakes is indeed in good hands with the number of talented individuals in key positions throughout our municipality.

The Kawartha Lakes Police Service jurisdiction is poised to see a significant population growth in the coming years. We want to make sure that KLPS is able to meet those growing needs and that new resources are placed where they will have the most impact. Guided by the feedback from our community, 2022 will see the addition of two new officers to our Community Response Unit (CRU). These added resources will expand CRU's ability to provide mental health and addictions related outreach, and will also support uniform officers in directly addressing community safety concerns.

I want to extend my thanks to every Member of the Kawartha Lakes Police Service for your continuing professionalism and service to our community. We also dedicate this annual report to the memory of our friend and colleague, Constable Mike Broderick, who passed away in November. Mike was a true professional, highly respected and much loved throughout the community. He will be sorely missed.

Sincerely,

M. Mitchell

Mark Mitchell
Chief of Police - Kawartha Lakes Police Service



Message from Police Services Board Chair Don Thomas



The five member Police Services Board is responsible for providing adequate and effective policing in our area of policing responsibility. The Board is very pleased to present this Annual Report outlining the activities of the service over the past year.

The members of the Kawartha Lakes Police Service (under a variety of names) have not only provided policing to this community since 1857, but also the members are part of this community. The professionalism and pride these members take are evident in the number of partnerships they have established within our jurisdiction in order to serve the community's needs.

The Board would also like to recognize the dedication of Chief Mitchell and his management team and thank them for the outstanding leadership they provide in fulfilling the mission to **provide professional policing in a manner that is fair and just to all, in partnership with our community.**

Sincerely,

D. Thomas

Don Thomas
Chair - City of Kawartha Lakes Police Services Board

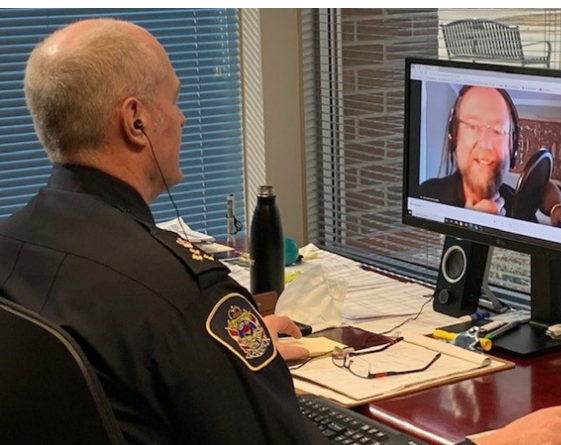


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Annual Report Requirements

As required by regulation a police service's annual report should provide:

- An organizational overview of the police service that addresses a statement of purpose and direction of the police service
- A current organizational chart, a description of the organizational structure and information on uniform and civilian staffing levels.
- The actual cost of policing for the previous fiscal year, including a comparison between the actual and estimated cost of policing for that year as was projected in the business plan or approved budget.
- Information on the administration and disposition of public complaints.
- Information on results achieved during the previous fiscal year relating to:
 - a. The police service's provision of community-based crime prevention initiatives, community patrol, and criminal investigation services
 - b. Community satisfaction with police services
 - c. Emergency calls for service
 - d. Violent crime and clearance rates for violent crime
 - e. Property crime and clearance rates for property crime
 - f. Youth crime and clearance rates for youth crime
 - g. Police assistance to victims of crime and re-victimization rates
 - h. Road safety
 - i. Information technology
 - j. Police facilities and Resource planning

Vision

Leading our community towards a safer tomorrow.

Mission

To provide professional policing in a manner that is fair and just to all, in partnership with our community.

Values

We will:

- Protect human life as our highest priority;
- Be diligent in the pursuit of offenders to prevent, detect and suppress crime in our community;
- Be sensitive to the needs of victims of crime;
- Enhance quality of life through community empowerment;
- Earn our community's trust through our demonstrated integrity;
- Guide our members through improvement, innovation and continuous learning.





Kawartha Lakes Police Service Organization Chart

Police Services Board
Don Thomas (Chair), Wanda Percival (Vice), Andy Letham, Pat O'Reilly, Valmay Barkey, Chris English (Secretary)

Chief of Police
Mark Mitchell

**Executive Assistant/
Financial Manager**
Leah Rea

Inspector Operations
Tom Hickey

Inspector Support Services
Kirk Robertson

Director Information Services
Debbie Hemminger

Platoon A
6

Platoon B
6

Platoon C
6

Platoon D
6

Community Response Unit (CRU)
5

Community Services/Crime Stoppers
1

Auxiliary Unit
2

Court Security
8

Court Liaison
2

Prisoner Monitors
6

Chaplain
1

Criminal Investigative Branch (CIB) Sergeant
1

Office Staff
1

CIB
3
Domestic Violence Crime (DVC):
1

Drug:
1

Central East Correctional Centre (CECC)
1

Identification/Property
2

Communications
8

Office Staff
3

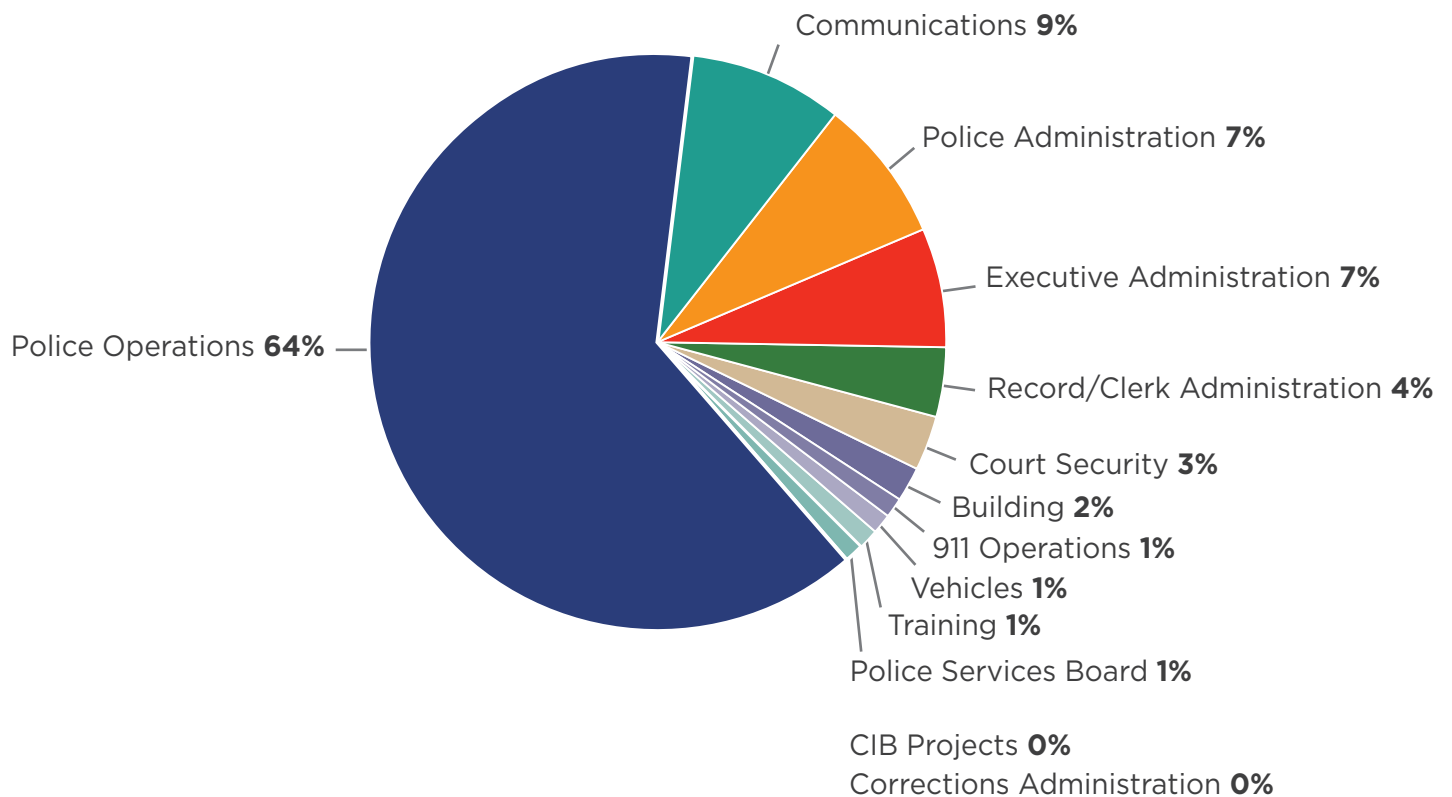
Part Time Communicators
7

Information Technology
1

Violent Crime Linkage Analysis Systems (ViCLAS) Secondment
1

2021 Cost of Policing

Budget Category	Approved	Actual	Variance
Police Grants/Fees	(140,800)	(123,227)	(17,573)
Police Administration	646,796	570,649	76,147
Exec. Administration	634,905	605,993	28,912
Police Services Board	61,550	38,731	22,819
Police Operations	5,596,395	5,504,883	91,512
CIB Projects	30,500	5,053	25,447
Record/Clerk Admin.	309,044	309,549	(505)
Communications	737,326	736,697	629
Training	64,505	28,472	36,033
Vehicles	116,345	111,563	4,782
Corrections Admin.	1,000	584	416
Court Security	287,680	259,117	28,563
911 Operations	49,368	49,368	-
Building	141,741	140,786	955
Total	\$8,536,355	\$8,238,218	\$298,137



Public Complaints

The **Office of the Independent Police Review Director** (OIPRD) is responsible for the intake of all public complaints against the police in Ontario. Upon receipt of a public complaint, the OIPRD has the following options:

- The complaint may be “screened out” and no further action taken*
- The complaint may be referred back to the involved Police Service for investigation
- Another Police Service may be directed to conduct the investigation
- The OIPRD may conduct their own investigation

* Complaints that are vexatious, made in bad faith, older than 6 months or not in the public interest may be screened out at the discretion of the OIPRD

Summary

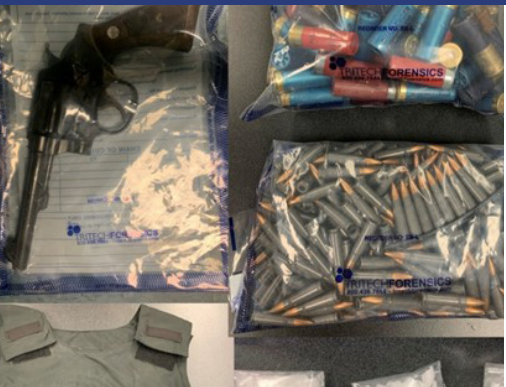
In 2021, the OIPRD received a total of 14 public complaints against members of the City of Kawartha Lakes Police Service:

Complaint	Allegation	OIPRD Status	Conclusion
1	Neglect of Duty	Screened out	No further action taken
2	Discreditable Conduct	Investigation ordered	Unsubstantiated
3	Neglect of Duty	Investigation ordered	Unsubstantiated
4	Neglect of Duty	Screened out	No further action taken
5	Neglect of Duty	Screened out	No further action taken
6	Unlawful Arrest/Use of Unnecessary Force	Investigation ordered	Unsubstantiated
7	Neglect of Duty	Investigation ordered	Unsubstantiated
8	Discreditable Conduct	Investigation ordered	Unsubstantiated
9	Neglect of Duty	Screened out	No further action taken
10	Discreditable Conduct	Investigation ordered	Unsubstantiated
11	Discreditable Conduct	Investigation ordered	Unsubstantiated
12	Discreditable Conduct	Screened out	No further action taken
13	Unlawful Arrest	Screened out	No further action taken
14	Unlawful Arrest	Investigation ordered	Unsubstantiated

In 2021 there were no substantiated public complaints against members of the City of Kawartha Lakes Police Service. There are still two active complaints that were received late in the year.

The number of complaints against officers from our Police Service are relatively low when compared to the number of interactions that officers had with members of the public last year. This is a reflection of the professionalism that members of the Kawartha Lakes Police Service exhibit every day.

Support Services



Crime Prevention

The best crime is the one that never occurs. The police have a role, not only in investigating crime, but also in **preventing** crimes before they happen as well. In addition to deterring criminal activity through proactive efforts that are focused on specific problems, KLPS officers also work collaboratively with a number of partner agencies to address some of the root causes (e.g., poverty, mental health, addictions) that can lead to crime.

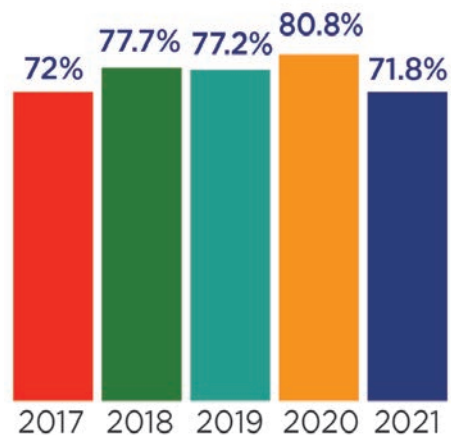
As technology evolves, it has a corresponding influence on many crimes. Fraudulent offences in particular make use of computers and other electronics to deceive and confuse victims. Our Community Services Officer and media relation Members work hard with seniors' and other vulnerable groups to protect them against these sophisticated schemes.



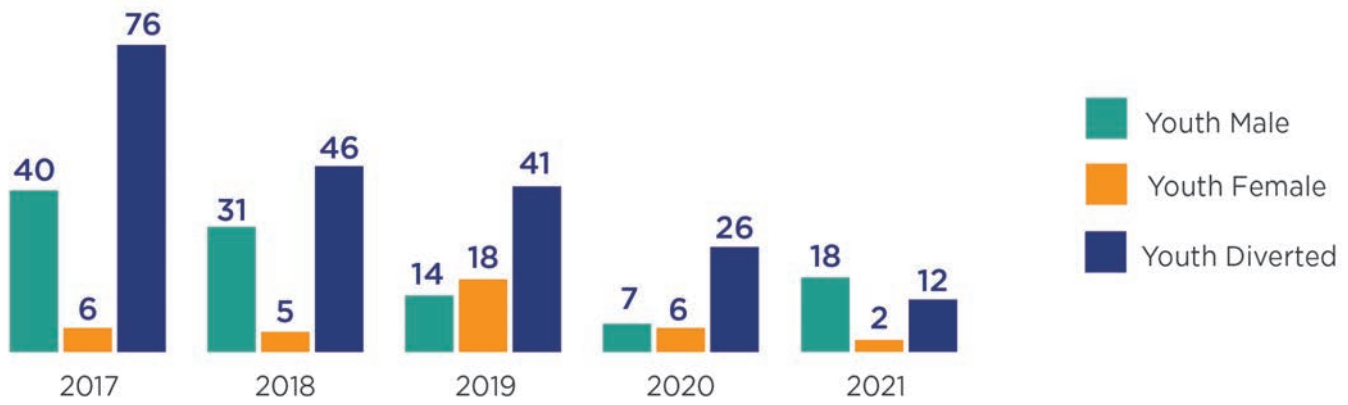
Violence Crime - Offences/Incidents



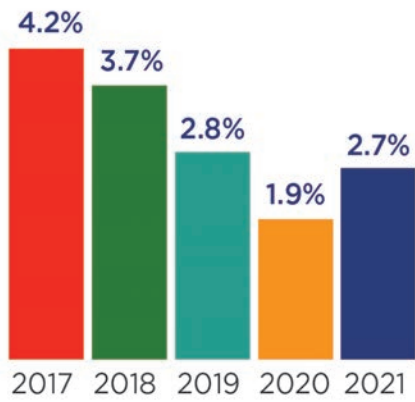
Violence Crime - Clearance Rate



Youth Crime



Youth Charges as a Percent of Total Charges



Charged Assessment Table

(all officers combined)

Offence and Clearance Rates - 2019 and 2020 (Central East Correctional Centre excluded)

Offence Type	2020 Offences	Percent Cleared	2021 Offences	Percent Cleared
Violent Crimes	370	80.8%	337	71.8%
Homicide	0	0%	0	0%
Attempt Murder	1	100%	1	0%
Abductions/confinements	2	100%	2	100%
Sexual Offences	34	74.2%	38	41.6%
Assaults	233	93.1%	190	89.2%
Robbery	10	60%	14	42.9%
Property Crimes	957	24.3%	1475	20.8%
Break and Enters	82	32.9%	105	29.5%
Thefts - Motor Vehicles	26	50%	33	27.3%
Thefts Over \$5000	17	23.5%	22	22.7%
Thefts Under \$5000	489	19.6%	877	18%
Possess Stolen Property	15	93.3%	21	71.4%
Fraud	163	31.3%	243	20.6%
Other Criminal Code	434	91.7%	769	84.7%
Weapons Offences	9	55.6%	22	54.5%
Criminal traffic offences	60	96.7%	66	95.5%
Drugs	36	97.2%	38	92.1%
Other Federal Statutes	1	100%	0	0%
Total	1858	55.1%	2686	48.4%

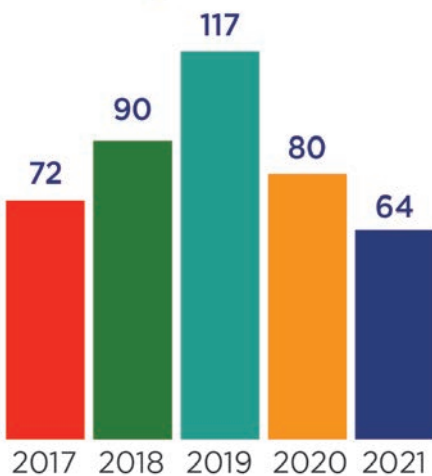
Intimate Partner Violence

The Domestic Violence Coordinator (DVC) is part of the Criminal Investigation Branch (CIB) at the Kawartha Lakes Police Service. Some of the duties of the DVC include monitoring the Kawartha Lakes Police Service’s response to intimate partner violence occurrences, reviewing, and assisting officers with intimate partner violence investigations, and conducting follow-ups with victims.

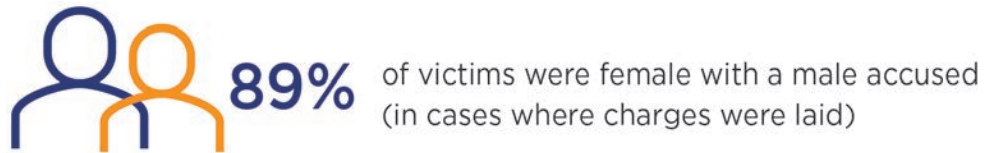
In 2001 Christopher’s Law came into effect and this legislation requires sex offenders to register with the Ontario Sex Offender Registry (OSOR). This database is an important tool that aids in the investigation of sex-related crimes and helps to monitor and locate sex offenders within the community. The DVC, with the assistance of other CIB members, ensures that sex offenders within the City of Kawartha Lakes are following this legislation.

In 2021 the Kawartha Lakes Police Service responded to over 373 Intimate Partner Violence-related calls for service and 42 of these occurrences resulted in criminal charges.

Intimate Partner Violence Occurrences with Charges



Intimate Partner Violence Occurrences in 2021: 373



In November of 2021 the **Kawartha Lakes Intimate Partner Violence (IPV) Support Unit** was created. This is a collaboration between the Kawartha Lakes Police Service, City of Kawartha Lakes OPP, Kawartha Haliburton Victim Services, and Women’s Resources designed to meet the needs of victims. Services include but are not limited to reducing barriers to making a police report, statement support, safety planning, accessing the Victim Quick Response Program, assistance entering a shelter, assistance with priority housing, and referrals to community and government support services.

Forensic Identification and Property



The Forensic Identification Unit is staffed by a single officer who has been trained by the Ontario Police College as a Forensic Identification Officer. The Forensic Identification Unit is responsible for attending crime and death scenes, documenting scenes through photos and video, collecting evidence, analyzing evidence, identifying unknown suspects, attending autopsies and investigating cases from a forensic standpoint. The ultimate goal of a forensic identification officer is to find the truth through an unbiased investigation.

The case load volume for the Forensic Identification Unit has consistently increased year after year. 2021 continued with this pattern of increased workload. The Forensic Identification became involved in numerous types of investigations in 2021. These investigations included major assaults, firearms, shootings, sexual assaults, suspicious deaths, break & enters, and drugs.

Forensic Identification Unit in 2021



Identification of unknown suspect fingerprints



Warrants executed by FIU



Autopsies attended by FIU



Investigations requiring Forensic laboratory work



Investigations requiring fingerprint examinations



Photo lineups created by FIU



Crime scenes attended by FIU



Investigations involving DNA

- 65** Exhibits with potential DNA
- 18** DNA profiles recovered
- 11** DNA databank hits
- 12** DNA crime scene hits

The recovery of DNA from evidence in order to identify an offender is becoming increasingly vital to police. In 2021, Kawartha Lakes Police Service was successful in identifying 11 unknown offenders who would not have been identified had DNA analysis not been available. Kawartha Lakes Police Service also had 12 linkages of unknown DNA profiles with crime scene from other jurisdictions which allow for the sharing of information/evidence between police agencies.



Exhibits submitted to Centre of Forensic Science (CFS)

- 65** Biology
- 8** Toxicology
- 5** Firearms
- 3** Chemistry

The Forensic Identification Unit is partnered with Centre of Forensic Science (CFS) in the analysis of evidence. The partnership allows for police to concentrate on identifying, recovering, handling, and packaging of evidence and CFS to concentrate on the specific scientific analysis required. Biology (DNA Analysis) is the most common service requested of CFS, followed by Toxicology, Firearms, and Chemistry.

The Forensic Identification Unit works closely with the Centre of Forensic Science (CFS) in the analysis of evidence. In 2019, 26 cases from KLPS were examined by CFS including 55 total pieces of evidence. The results of these analysis were the identification of a suspect in 9 cases and the linking of an unknown suspect to another unsolved crime in 5 cases.



Drug investigations with forensic involvement

- 50** Drug cases with charges involving forensics
- 31** Suspected opiate cases processed by forensics
- 209** Exhibits seized by KLPS in 2021
- 113** Exhibits sent for analysis to Health Canada

The Forensic Identification Unit also works closely with Uniform General Patrol and the Drug Investigations Unit to process drug exhibits and handle exhibits. Kawartha Lakes Police Service also partners with Health Canada for laboratory analysis of controlled substances seized by police. 2021 was consistent with previous years, with approximately 50 drug cases involving criminal charges, 31 of which involved suspected opiates. The Forensic Identification Unit dealt with 209 drug exhibits in 2021, including 113 exhibits sent to Health Canada for analysis.

Property & Evidence:



Property and evidence at Kawartha Lakes Police Service is handled by two officers, a civilian Special Constable and the Forensic Identification Officer. The unit is responsible for the intake, storage, and disposal of physical evidence. Evidence is secured in the Kawartha Lakes Police Service Evidence Room during investigations and through the criminal court process. Evidence includes general evidence, drugs, firearms, money, liquor, and biological forensic evidence.

Property & Evidence is responsible for all digital disclosure of evidence including photographs, audio statements, video statements, and telephone recordings. KLPS used cloud base

storage for most digital evidence. The Special Constable employed in Property and Evidence is responsible for maintaining this storage database.

The Evidence Room is being prepared for a renovation. In 2022, the Evidence Room will be refurbished to comply with current needs, standards and health & safety.

Type of Evidence	Pieces of Evidence
Exhibits Seized by Police	1,337
Digital Photos	12,935
Digital Video Statements	346
Surveillance Video Evidence	93
Accused Custody Videos	50
Miscellaneous Videos	34

Central East Correctional Centre

The Central East Correctional Centre located within the policing jurisdiction of the Kawartha Lakes Police Service is a maximum-security provincial institution that houses both male and female inmates. The institution houses inmates who have been charged criminally and are awaiting disposition in court

or have been convicted of a crime and serving a sentence of less than two years in jail or are awaiting transfer to a federal institution.



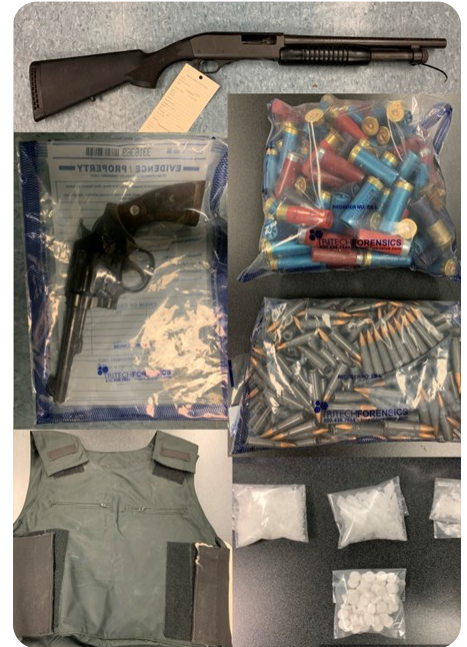
The Kawartha Lakes Police Service has one dedicated full-time officer who investigates incidents within the institution. In 2021 that officer responded to a total of 815 incidents which included various types of assaults, mischiefs, drugs and other major investigations. In total, 65 criminal code charges were laid in 2021.

Drug Enforcement/Street Crime Unit

The Drug Enforcement Officer and Street Crime Officer work within the Criminal Investigations Branch. Drug enforcement efforts are primarily focused on opioid trafficking as these substances have a devastating impact on Ontario communities.

The Street Crime Officer is integrated with drug enforcement efforts due to the connection between drug offences and other types of crime. Investigations ranged from trafficking, possession of narcotics, theft, break and enter, possession of stolen property over, aggravated assault, assault with a weapon, sexual assault, robbery and firearms related offences. Some of the significant areas include:

- 8 Search warrants executed
- 30 individuals arrested and charged
- Over \$4,000 in illicit Canadian Currency
- 4 Crime Firearms, 3 other prohibited weapons and body armor seized.
- 24 grams cocaine, 40 grams methamphetamine, 35 grams fentanyl, over 50 Oxycontin tablets and 10 MDMA pills seized
- One joint agency project resulting in the recovery of approximately \$15,000 in stolen property.



Results of DEU/SCU officers targeting Narcotics Traffickers

The seizure of:



The arrest of:



Police Operations



Collection of Identifying Information in Certain Circumstances

Ontario Regulation 58/16 deals with the Collection of Identifying Information in Certain Circumstances (CIICC), commonly referred to as Street Checks. The regulation requires police agencies to annually report on their data concerning street checks.

The Administrative Sergeant and the Inspector of Support Services are responsible for collecting and reporting on street check data performed or attempted by members of the Kawartha Lakes Police Service.

In 2021, there were no completed or attempted street checks as defined in the legislation. There were also no public complaints or Municipal Freedom of Information requests related to street checks.

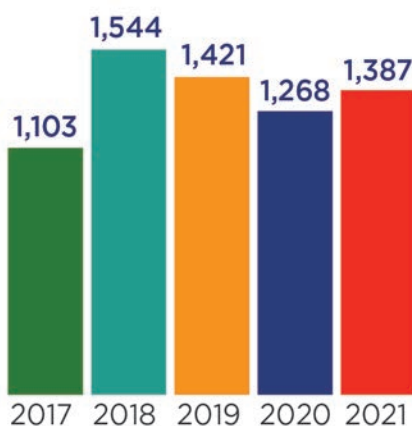
Road Safety



Motor vehicle collisions were again lower than historical levels due, in part, to lower traffic volumes during the COVID-19 pandemic. Road safety in general, and impaired driving in particular were identified priority areas within the KLPS policing jurisdiction.

We continue to partner with Accident Support Services International who staff the KLPS Accident Reporting Center. To see an analysis of vehicle collision data for 2021 and previous year, you can access the reports [here](#).

Traffic Tickets



Auxiliary Unit

In 2020, the Solicitor General for the Province of Ontario granted permission for the Police Services Board to create an Auxiliary Unit. The vision was to provide a unit of dedicated volunteers to support the regular service in delivery of community-based crime prevention/outreach initiatives, attend community events and assist with car and foot patrols with uniform members.

Two Auxiliary recruits were enlisted as our inaugural members, Dylan Robichaud and Mike Daley (pictured left). The unit's first event was the Lindsay Exhibition in September 2020. In the final months of 2020 the unit contributed 197 hours of service.



In Our Community



Community Response Unit

The Kawartha Lakes Police Service continues to build on collaborative partnerships with Ross Memorial Hospital Mental Health Unit and FourCast, a community agency in Lindsay and surrounding area that provides assistance for people struggling with addictions and homelessness. Over the past year the continued impacts of the COVID-19 pandemic restrictions have been significant in the lives of members of the vulnerable population. These restrictions have had a profound effect on several services provided in our community. During this time the Community Response Unit (CRU) continued to provide full services, with no interruptions to face-to-face service despite the restrictions and provided an increased level of support through this difficult time.

In October 2021, the CRU unit expanded and now consist of a Sergeant, Constable, Registered Nurse, and an Addiction Counsellor. The unit provides two full days of mental health support and two full days of addiction support in our community.

The **Mental Health Team**, consisting of a police officer partnered with a register nurse, provides brief crisis-response, crisis stabilization and follow up to individuals experiencing a mental health crisis that have encountered police. This includes seniors in our community suffering from dementia, Alzheimer’s, improper housing, elder abuse, etc. The team also responds with uniform officers to calls for service, which can often allow officers to return to emergency response duties.

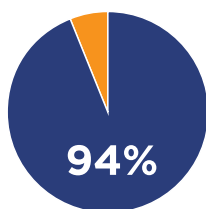
During 2021, the CRU followed visited 246 people in the community who had experienced contact with the police service because of a mental health, or senior related incident.



Registered Nurse Carron



Sergeant Hagarty



94% of the people the Community Response Unit had contact with had no further contact with police in the next thirty days.

The **Addiction Support Team**, consists of a police officer partnered with an addiction counsellor provided follow-up with people who have had contact with police as a result of an addiction to alcohol, drugs or homelessness. During 2021, with the addition of a second officer to the unit services increased to two full days of community outreach.

The team provided supports, distributed Naloxone kits to members of the community and provided training about how to administer

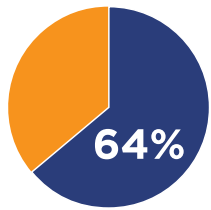


Constable Ashwood and Counsellor Crawford



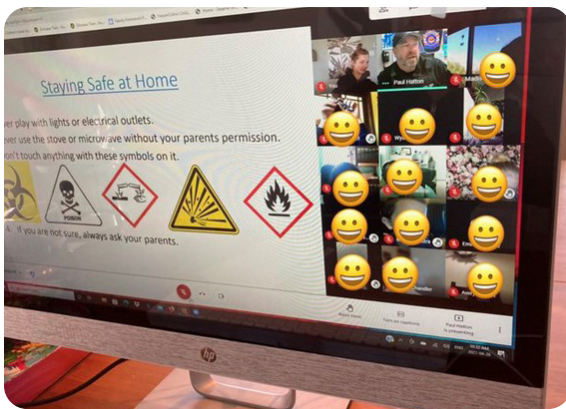
Counsellor Meaney

the medication following an overdose. Housing assessments were also completed with people in the community who were experiencing chronic homelessness.



Unit expansion allowed for a 64% increase in community outreach contacts.

Community Services Officer



This last year has been a challenging one for Community Services here at the City of Kawartha Lakes Police Service. Programs like the **Bravo Program** were able to continue with the help of Zoom meetings and Google Meets. Due to cohort restrictions and online learning the Bravo Program was presented to all grade 6 students and included any students in a 5/6, straight 6 or 6/7 split class. This resulted in the largest Bravo Program ever run with a total of 354 students from 9 different local schools participating. Due to recent changes in policy, the program is now being presented in person to all of those students.



Other programs like the **“Cram a Cruiser” Food Drives** to support our local Kawartha Lakes Food Source were very successful. Precautions due to Covid-19 did not impede the food drives at all and in fact the pandemic food drives proved to be the most productive ever. This speaks to the kindness and generosity from our community, to support those in need at a time when food and other necessities were in short supply.

With many Covid-19 restrictions still in effect, our local police services in conjunction with members of the Big Brothers and Big Sisters organization, managed to proceed with a very important summer program, “**Kids N’ Kops**”. This program took ten local underprivileged children and gave them a week of fun activities with local police officer volunteers. Activities included fishing, crafts, minigolf, swimming and bowling. A great program that shows local children that police officers are just regular people doing a different kind of work.



Some of the other programs that we were able to continue with during the pandemic were:

- Crime Stoppers - Kawartha / Haliburton
- The return of the Lindsay Fair
- A Data Destruction and Electronic Recycling Event
- Police Week
- Local Police Youth Citizenship Awards
- Senior’s seminars (In the parks)
- Pride Week
- Crime Prevention Week
- Think of Me LCBO Contest



Community Satisfaction

In 2021, the Kawartha Lakes Police Services Board partnered with Forum Research to conduct a community survey as well as focus group sessions with community partners. The survey results revealed that 79% of residents feel safe or very safe in their community and 72% were satisfied or very satisfied with the service provided by Kawartha Lakes Police. There was also strong support for additional police presence and more programs in the community. We are very appreciative of our community’s support and will strive to continuously improve and build upon that trust. You can review the entire survey report [here](#).

Communications and Staff

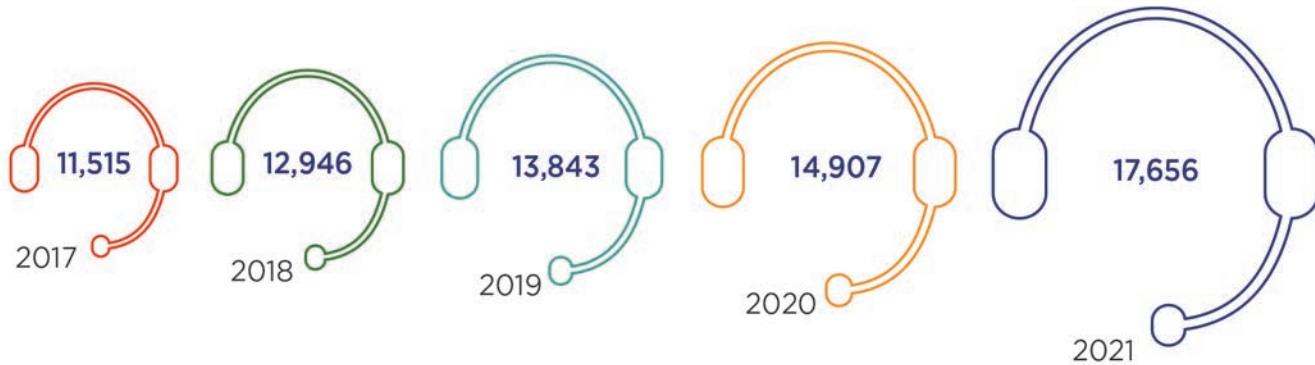


Communications and Records

Calls for service continued on an upward trend in 2021 with 17,656 requests for police assistance. Almost all of those calls are first received in our 911 call center. Communications staff receive all 911 calls for Kawartha Lakes and are also responsible for dispatching both Kawartha Lakes Police and Kawartha Lakes Fire Rescue.

The Next Generation 911 (NG911) transition is underway. Once the new system is commissioned in Canada, it will bring enhanced location information as well as text and multimedia capabilities.

Calls for Service



Criminal Record and Vulnerable Sector Applications



Records staff are often the first point of contact for people who attend the police station. The Records unit is an integral part of the information flow within the criminal justice system. Staff also completed 1703 criminal record and vulnerable sector applications, a 54% increase from 2020.

Police Facilities



The Kawartha Lakes Police Station is situated at 6 Victoria Avenue North in Lindsay. The facility was constructed in 1995 and is generally in good condition. +VG Architects completed a facility assessment in 2020 and identified future needs for both maintenance of the existing structure and opportunities for expansion.

With the current police station approaching capacity, the Kawartha Lakes Police Services Board submitted an expression of interest in August of 2021, to incorporate the adjacent property at 4 Victoria Avenue North for future growth needs. That facility is currently home to the Kawartha Lakes Paramedic Service, who will move to a new Headquarters in the coming years.

In Memoriam



Dedicated to the memory of our dear friend and colleague,
Constable Mike Broderick
E.O.W. November 5, 2021



Kawartha Lakes Police Service

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kawarthalakespolice.com

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[Kawartha Lakes Police Service KLPS](https://www.youtube.com/KawarthaLakesPoliceService)