

# Kawartha Lakes Police Services 2020 Annual Report



**Kawartha Lakes Police Service**

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[kawarthalakespolice.com](http://kawarthalakespolice.com)



## Message from Chief of Police Mark Mitchell



I am pleased to present the Annual Report for the Kawartha Lakes Police Service (KLPS). 2020 was a year like no other and the impact of the COVID-19 pandemic was felt by every Member of our Police Service as well as our entire community.

I am incredibly proud of the way our civilian and uniform Members have responded throughout the pandemic. The health Regulations that were aimed at controlling the pandemic changed frequently, were complex and often created confusion in our community. The task of enforcing the often-unpopular measures fell to the police and our partner agencies. Despite these challenges, the men and women of the Kawartha Lakes Police Service, continued to provide fair and effective policing to all of our residents.

Even aside from the pandemic, 2020 posed unprecedented challenges and opportunities for the policing profession. Events in Kawartha Lakes and around the world, caused us to reflect on the role of police in areas like mental health and the relationship between police and groups like the Black, Indigenous, and People of Color (BIPOC) and Lesbian, Gay, Bisexual, Transgender, and Queer or Questioning (LGBTQ) communities. As an organization, the Kawartha Lakes Police Service is committed to learning from the past and ensuring that our model of policing is open, respectful and fair.

Like so many other communities, Kawartha Lakes continues to see the effects of opioid addictions on some of our most vulnerable residents. In response, we have equipped all of our frontline personnel with naloxone, a drug that can temporarily reverse the effects of an overdose. KLPS Members deployed this lifesaving drug 14 times in 2020. We have also partnered with FourCAST addiction services to pair a police officer with an addictions counsellor so that we can safely bring services to the hardest to reach cases.

As we plan for the future delivery of police services, it is important that decisions are made based on accurate and objective information. To that end, one of our major projects in 2020 was a complete organizational review and facility study. The results of these endeavors, along with input from our community, will serve as a guide for future planning discussions on how to meet the needs of our growing community.

Sincerely,

*M. Mitchell*

Mark Mitchell  
Chief of Police



## Message from Police Services Board Chair **Don Thomas**



Police  
Services  
Board

The five member Police Services Board is responsible for providing adequate and effective policing in our area of policing responsibility. The Board is very pleased to present this Annual Report outlining the activities of the service over the past year.

The members of the Kawartha Lakes Police Service (under a variety of names) have not only provided policing to this community since 1857, but the members are part of this community. The professionalism and pride these members take are evident in the number of partnerships they have established within our jurisdiction in order to serve the community's needs.

The Board would also like to recognize the dedication of Chief Mitchell and his management team and thank them for the outstanding leadership they provide in fulfilling the mission to lead our community in increasing its collective capacity to share responsibility for everyone's safety, security and wellbeing.

Sincerely,

*D. Thomas*

Don Thomas  
Chair - City of Kawartha Lakes Police Services Board



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# Annual Report Requirements

As required by regulation a police service's annual report should provide:

- An organizational overview of the police service that addresses a statement of purpose and direction of the police service
- A current organizational chart, a description of the organizational structure and information on uniform and civilian staffing levels.
- The actual cost of policing for the previous fiscal year should include a comparison between the actual and estimated cost of policing for that year as was projected in the business plan or approved budget.
- Information on the administration and disposition of public complaints.
- Information on results achieved during the previous fiscal year relating to:
  - a. The police service's provision of community-based crime prevention initiatives, community patrol, and criminal investigation services
  - b. Community satisfaction with police services
  - c. Emergency calls for service
  - d. Violent crime and clearance rates for violent crime
  - e. Property crime and clearance rates for property crime
  - f. Youth crime and clearance rates for youth crime
  - g. Police assistance to victims of crime and re-victimization rates
  - h. Road safety
  - i. Information technology
  - j. Police facilities; and Resource planning

# Vision

Leading our community towards a safer tomorrow.

# Mission

We'll lead our community in increasing its collective capacity to share responsibility for everyone's safety, security and wellbeing.

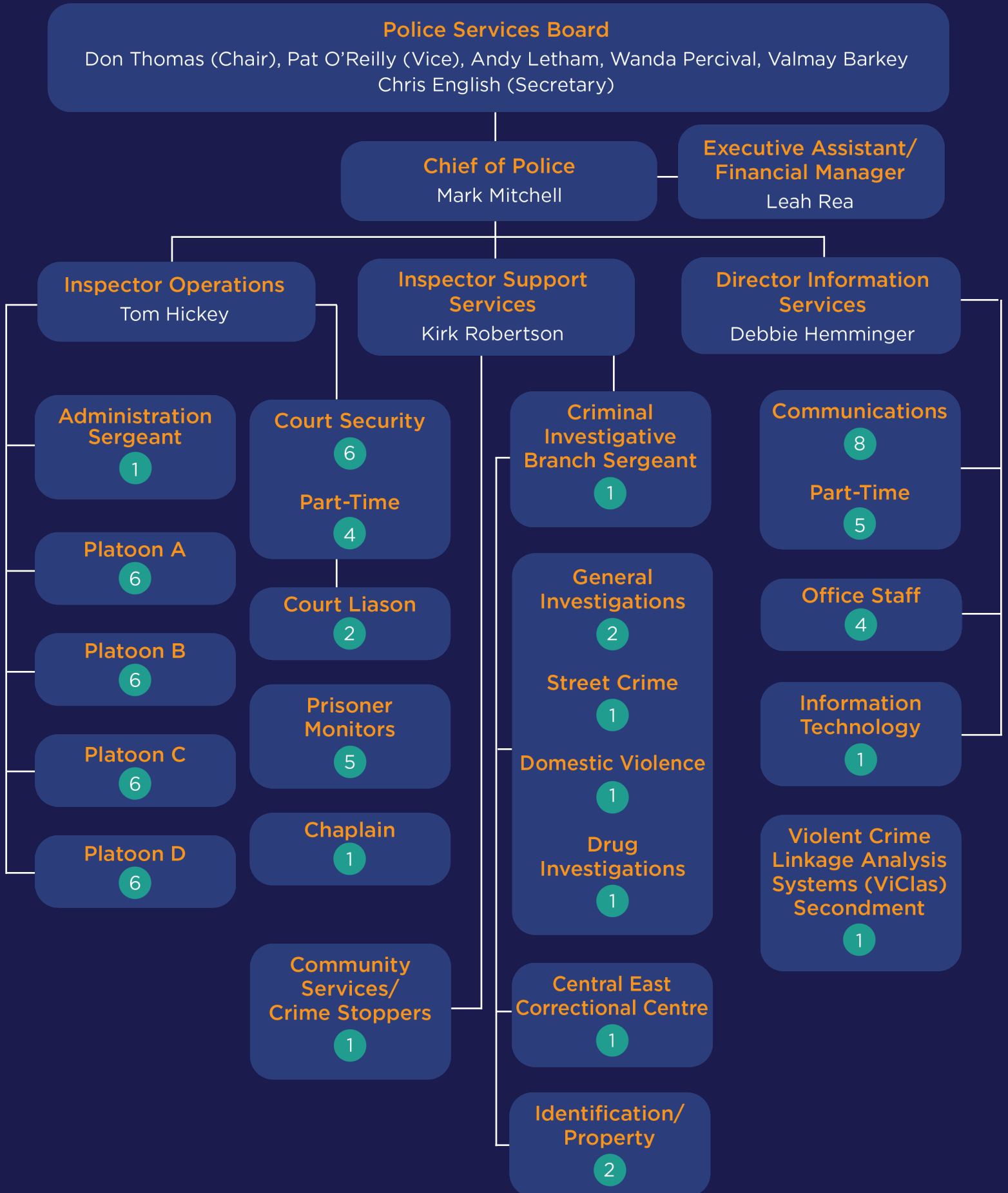
# Values

We will:

- Protect human life as our highest priority;
- Be diligent in the pursuit of offenders to prevent, detect and suppress crime in our community;
- Be sensitive to the needs of victims of crime;
- Enhance quality of life through community empowerment;
- Earn our community's trust through our demonstrated integrity;
- Guide our members through improvement, innovation and continuous learning.



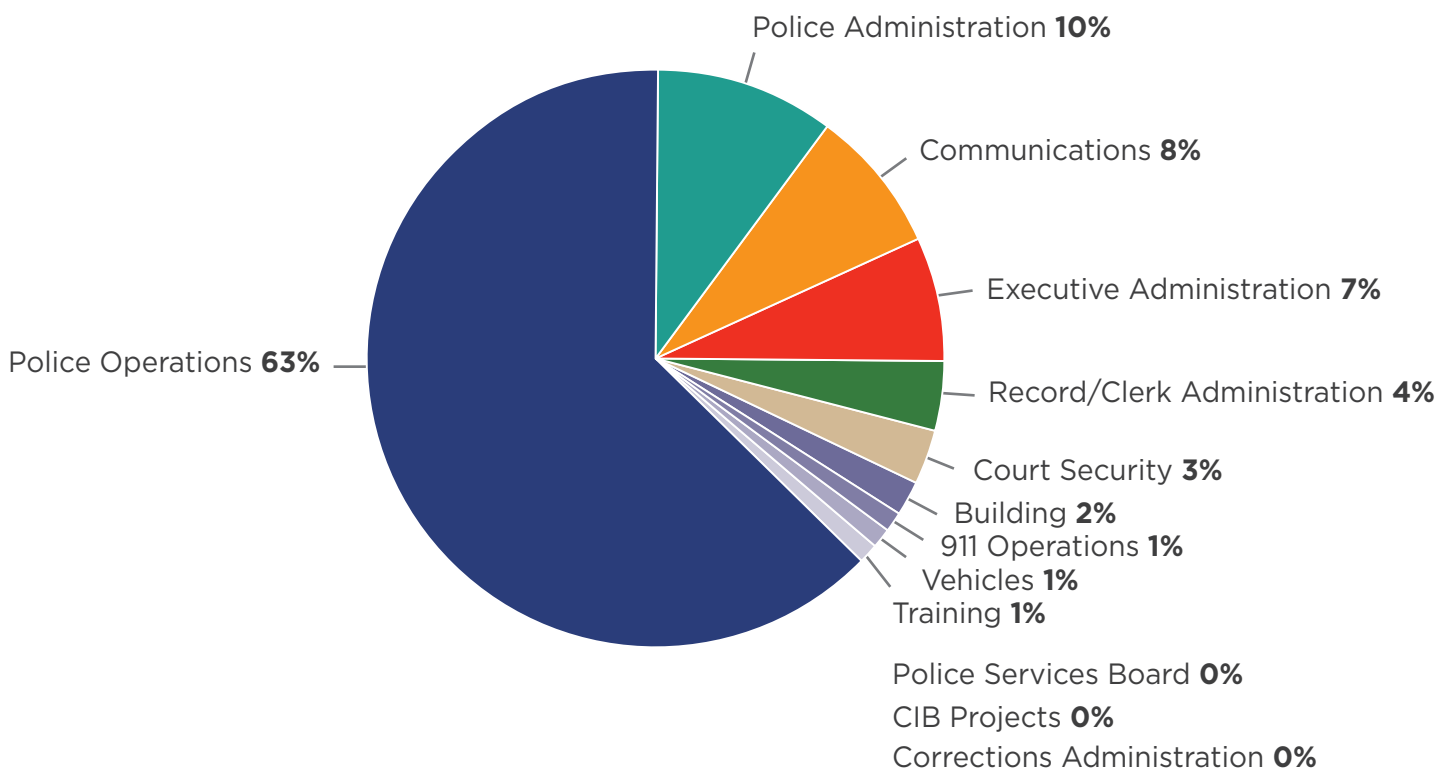
# Kawartha Lakes Police Service Organization Chart





# 2020 Cost of Policing

Budget Category	Approved	Actual	Variance
Police Grants/Fees	(242,558)	(272,858)	30,300
Police Administration	828,767	753,109	75,658
Executive Administration	614,854	612,098	2,756
Police Services Board	48,050	22,545	25,505
Police Operations	5,465,697	5,718,453	(252,756)
Criminal Investigative Branch (CIB) Projects	26,500	8,196	18,304
Record/Clerk Administration	311,368	302,022	9,346
Communications	720,416	817,889	(97,473)
Training	67,825	12,938	54,887
Vehicles	121,380	97,746	23,634
Corrections Administration	1,000	612	388
Court Security	246,355	117,541	128,814
911 Operations	49,368	49,368	-
Building	141,741	133,788	7,953
<b>Total</b>	<b>\$8,400,763</b>	<b>\$8,373,447</b>	<b>\$27,316</b>



# Public Complaints

The **Office of the Independent Police Review Director** (OIPRD) is responsible for the intake of all public complaints against the police in Ontario. Upon receipt of a public complaint, the OIPRD has the following options:

- The complaint may be “screened out” and no further action taken\*
- The complaint may be referred back to the involved Police Service for investigation
- Another Police Service may be directed to conduct the investigation
- The OIPRD may conduct their own investigation

In 2020, the OIPRD received a total of eight public complaints against members of the City of Kawartha Lakes Police Service:

Complaint	Allegation	OIPRD Status	Conclusion
1	Neglect of Duty	Investigation ordered	Unfounded
2	Discreditable Conduct	Screened out	No further action taken
3	Neglect of Duty	Investigation ordered	Unfounded
4	Neglect of Duty	Screened out	No further action taken
5	Neglect of Duty	Screened out	No further action taken
6	Discreditable Conduct	Screened out	No further action taken
7	Neglect of Duty	Investigation ordered	Unsubstantiated
8	Discreditable Conduct	Investigation ordered	Unsubstantiated

\* Complaints that are vexatious, made in bad faith, older than 6 months or not in the public interest may be screened out at the discretion of the OIPRD

In 2020 there were no substantiated public complaints against members of the City of Kawartha Lakes Police Service.

Overall, the volume of public complaints against members of the City of Kawartha Lakes Police Service is relatively low and is consistent from the previous year.

# Support Services





# Crime Prevention

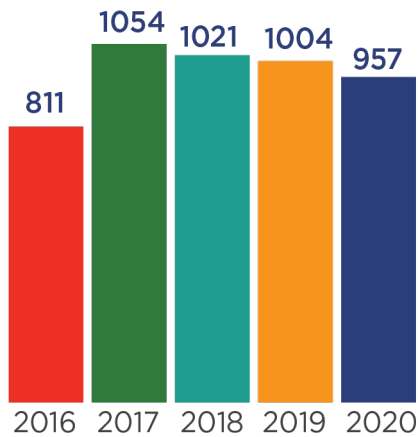
The best crime is the one that never occurs. The police have a role, not only in investigating crime, but in **preventing** crimes before they happen as well. In addition to deterring criminal activity through proactive efforts that are focused on specific problems, KLPS officers also work collaboratively with a number of partner agencies to address some of the root causes (e.g., poverty, mental health, addictions) that can lead to crime.

As technology evolves, it has a corresponding influence on many crimes. Fraudulent offences in particular make use of computers and other electronics to deceive and confuse victims. Our Community Services Officer and media relation Members work hard with seniors' and other vulnerable groups to protect them against these sophisticated schemes.

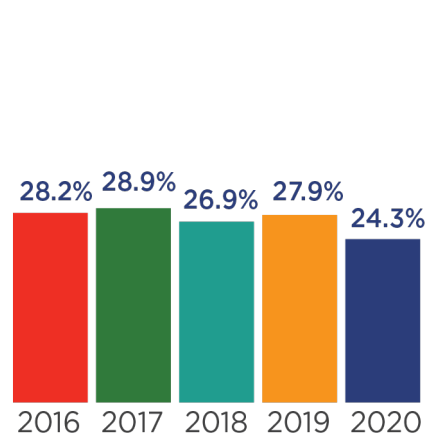
### Theft Under \$5,000



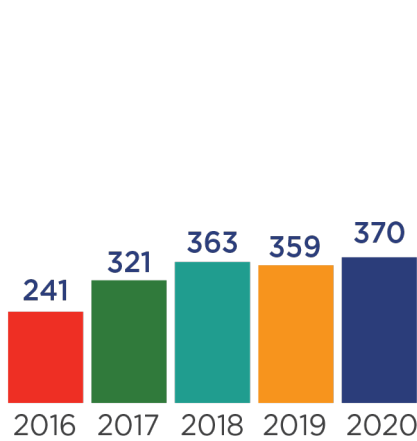
### Property Crime



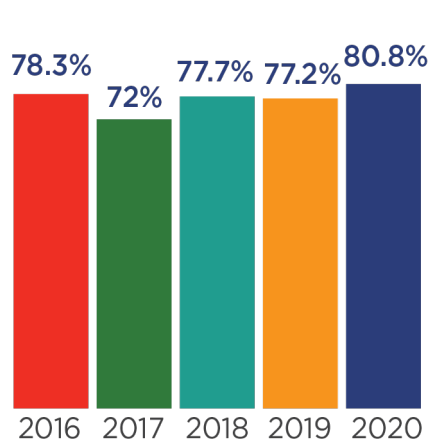
### Property Crime - Clearance Rate



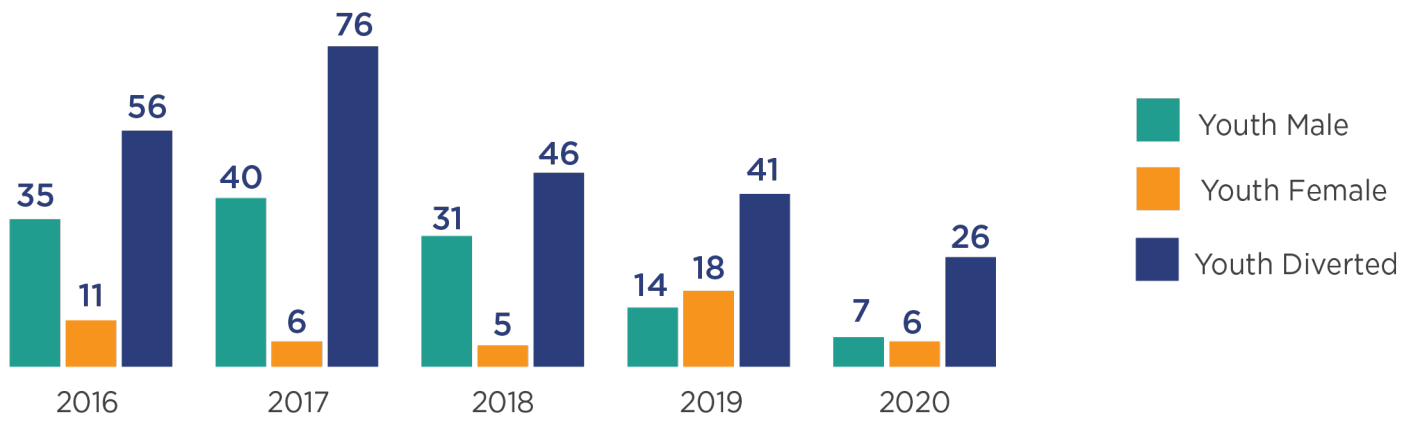
### Violence Crime - Offences/Incidents



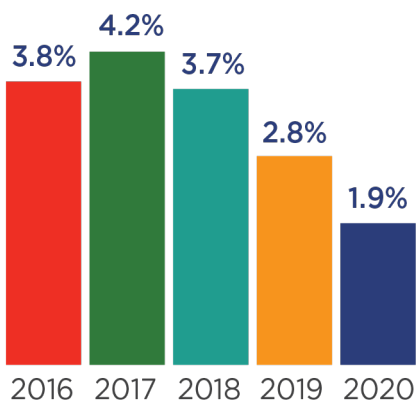
### Violence Crime - Clearance Rate



## Youth Crime



## Youth Charges as a Percent of Total Charges



# Charged Assessment Table

(all officers combined)

Offence and Clearance Rates - 2019 and 2020 (Central East Correctional Centre excluded)

Offence Type	2019 Offences	Percent Cleared	2020 Offences	Percent Cleared
Violent Crimes	359	77.2%	370	80.8%
Homicide	0	0%	0	0%
Attempt Murder	0	0%	1	100%
Abductions/confinements	4	100%	2	100%
Sexual Offences	53	93.5%	34	74.2%
Assaults	230	90.2%	233	93.1%
Robbery	6	50%	10	60%
Property Crimes	1004	27.9%	957	24.3%
Break and Enters	63	27%	82	32.9%
Thefts - Motor Vehicles	27	33.3%	26	50%
Thefts Over \$5000	18	0%	17	23.5%
Thefts Under \$5000	541	21.4%	489	19.6%
Possess Stolen Property	16	68.8%	15	93.3%
Fraud	205	52.3%	163	31.3%
Other Criminal Code	470	93.6%	434	91.7%
Weapons Offences	10	80%	9	55.6%
Criminal traffic offences	60	100%	60	96.7%
Drugs	27	85.2%	36	97.2%
Other Federal Statutes	3	66.7%	1	100%
<b>Total</b>	<b>1923</b>	<b>56.3%</b>	<b>1858</b>	<b>55.1%</b>



# Domestic Violence

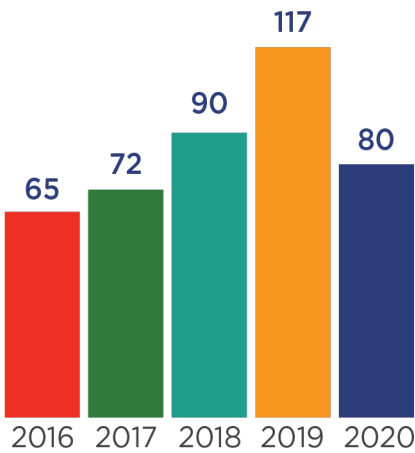
The Domestic Violence Coordinator (DVC) is part of the Criminal Investigation Branch (CIB) at the Kawartha Lakes Police Service. Some of the duties of the DVC include monitoring the Kawartha Lakes Police Services response to domestic violence occurrences, reviewing and assisting officers with domestic violence investigations, and conducting follow-up with victims.

In 2001 Christopher’s Law came into effect and this legislation requires that sex offenders who are released into the community register with the Ontario Sex Offender Registry (OSOR). This database is an important tool which aids in the investigation of sex-related crimes and helps to monitor and locate sex offenders within the community. The DVC, with the assistance of other members of the CIB, ensures that sex offenders within the City of Kawartha Lakes are in compliance with this legislation.

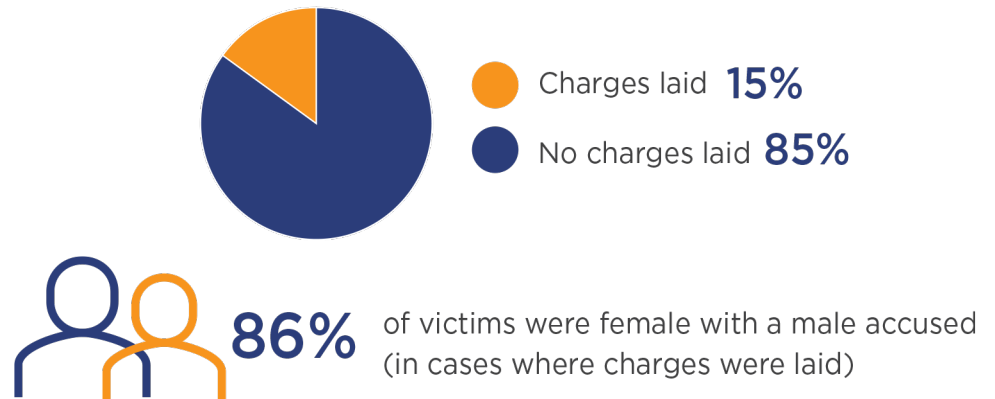
In 2020 the Kawartha Lakes Police Service responded to over 530 Domestic Violence related calls for service and 80 of these occurrences resulted in criminal charges.

In cases where charges were laid, 86% of the victims were female with a male accused.

**Domestic Violence Occurrences with Charges**



**Domestic Violence Occurrences in 2020: 530**



## Partners in the Community

In order to effectively address Domestic Violence issues in the community the DVC partners with various community agencies such as the Crown, Probation and Parole, Victim Witness Assistance Program (VWAP), Kawartha Haliburton Children’s Aid Society, Women’s Resources and Kawartha/Haliburton Victim Services. In 2020, the Kawartha Lakes Police Service referred 124 victims to

Kawartha/Haliburton Victim Services for support and 48 of the referrals were for domestic related incidents.



# Forensic Identification and Property



The Forensic Identification Unit is staffed by a single officer who has been trained by the Ontario Police College as a Forensic Identification Officer. The Forensic Identification Unit is responsible for attending crime and death scenes, documenting scenes through photos and video, collecting evidence, analyzing evidence, identifying unknown suspects, attending autopsies and investigating cases from a forensic standpoint. The ultimate goal of a forensic identification officer is to find the truth through an unbiased investigation.

The Forensic Identification Unit remained active in 2020 despite COVID-19. Some of the examples of cases that were investigated in 2020 by the Forensic Identification Unit include an attempted murder, shootings, stabbings, arson, crimes involving physical violence, and property crimes such as break & enter or mischief. In 2020, the Forensic Identification Unit was directly involved in a total of 82 cases, 27 of which involved attendance at crime scenes.

## Forensic Identification Unit in 2020



Fingerprint comparisons conducted by FIU



Footwear comparisons conducted by FIU



Search Warrants attended by FIU



Autopsies attended by FIU



Cases involving Forensic laboratory work



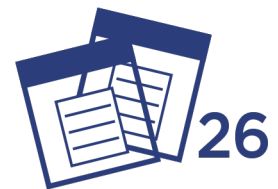
Cases FIU acted as Drug Exhibit Officer



Photo lineups created by FIU



Crime scenes attended by FIU



Cases involving evidence submission to Centre of Forensic Sciences (CFS)

The Forensic Identification Unit works closely with the Centre of Forensic Science (CFS) in the analysis of evidence. In 2019, 26 cases from KLPS were examined by CFS including 55 total pieces of evidence. The results of these analysis were the identification of a suspect in 9 cases and the linking of an unknown suspect to another unsolved crime in 5 cases.

The Forensic Identification Lab is scheduled to receive improvements in 2021 which will upgrade the ventilation systems of the laboratory to improve health and safety standards for workers. Construction has been proposed to begin in the summer of 2021. The modifications to the lab will assist with the safe handling of Fentanyl and other hazardous substances that the Forensic Identification Unit is responsible for handling. Each year, the amount of Fentanyl related cases has increased and the laboratory improvements reflect the need for updated health and safety standards to deal with that increase.

### **Property & Evidence:**

Property and evidence at Kawartha Lakes Police Service is handled by two officers, the Forensic Identification Officer as well as a Special Constable. The unit is responsible for the intake of approximately 2000 pieces of evidence each year. Evidence is secured in the Kawartha Lakes Police Service Evidence Room during investigations and through the criminal court process. Evidence includes general evidence, drugs, firearms, money, liquor, and biological forensic evidence.

Property & Evidence is responsible for all digital disclosure of evidence including photographs, audio statements, video statements, and telephone recordings. In 2020, KLPS began the transition to a cloud-based file storage program. KLPS is working closely with the service provider and the provincial crown attorney office to implement this change. All police services in Ontario will be transitioning to this method of storage. This new method of storage will alleviate computer server issues as well as expediate the disclosure of evidence to the courts.





# Drug Enforcement/Street Crime Unit

In 2020, The Kawartha Lakes Police Service introduced a new position in the Street Crime Unit (SCU). This newly minted unit was paired with the existing Drug Enforcement Unit (DEU) to combat the scourge of illicit Fentanyl (Street name Purple Heroin), along with auxiliary crimes that are commonly encountered. Purple heroin is typically the mixture of traditional heroin with either Fentanyl or Carfentanil. In 2020, the community has seen an influx of more substances containing Fentanyl. Unlike in the previous year where 'Purple Heroin' was the common substance containing Fentanyl, various substances and powders of different colours including green, blue, and orange have all been seized in investigations which have been determined to be Fentanyl. The inherent danger of this drug comes from the fact that users are unaware of the exact concentrations of Fentanyl in the substance they are using. Many of these substances have been tested and determined to also include other illicit substances such as cocaine or methamphetamines. The unknown concentrations and dangerous mixtures of the drugs have impacted the community resulting in an increase in overdoses. The increase in overdoses in Kawartha Lakes is a direct result of the use of these substances with unknown concentrations.

Throughout 2020 DEU/SCU officers targeted Narcotics Traffickers operating from the Greater Toronto Area, bringing drugs into the Kawartha Lakes Region. This combined effort resulted in the arrest of 61 individuals, the seizure of 400 grams of Cocaine, 14 grams of Methamphetamine, 191 grams of Fentanyl, 68 Hydromorphone Pills, and \$43,152 in illicit Canadian Currency. Further, thousands of dollars in stolen property, 3 prohibited weapons and 4 crime guns were recovered. Numerous criminal charges were laid in relation to these investigations.

## Results of DEU/SCU officers targeting Narcotics Traffickers

### The seizure of:



**400** Grams of Cocaine  
**14** Grams of Methamphetamine  
**191** Grams of Fentanyl  
**68** Hydromorphone pills



**4** Crime guns  
**3** Prohibited weapons  
**\$43,152**  
Illicit Canadian currency

### The arrest of:



**61** Individuals

Further DEU/SCU Officers worked in conjunction with Toronto Police in apprehending an individual wanted for first degree murder who had taken refuge in the Kawartha Lakes area.

The Drug Enforcement Unit is committed to being proactive and educating local youth on the dangers of drug abuse. The Drug Enforcement Unit has worked with Kawartha Lakes Police Community Services officers to provide presentation to students.

The Drug Enforcement Unit continuously relies on the information received through Crimestoppers. Many investigative leads are revealed through anonymous information provided through this service. Continuous interaction with the local community and businesses is prioritized in order to gain more intelligence that can lead to seizures of illicit drugs as well as arrests.

# Police Operations

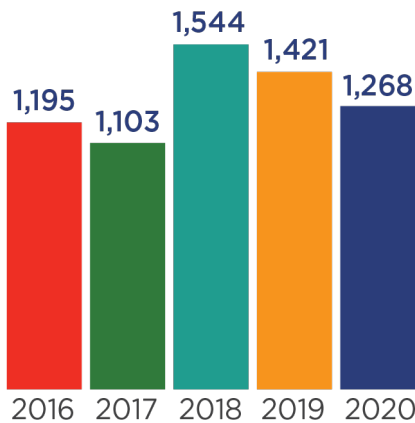


# Road Safety

Kawartha Lakes Police Service officers are responsible for the safety of our roads and highways. In 2020, there was a significant reduction in the number of motor vehicle collisions. This was due, in part, to reduced traffic volume on our roads from more people working from home.

For several years, we have partnered with Accident Support Services International who operate a collision reporting center out of the Kawartha Lakes Police station. To see a comprehensive analysis of accident collision data, you can review the report at [kawarthalakespolice.com/documents/](http://kawarthalakespolice.com/documents/).

## Traffic Tickets



# Collection of Identifying Information in Certain Circumstances

Ontario Regulation 58/16 deals with the Collection of Identifying Information in Certain Circumstances (CIICC), commonly referred to as Street Checks. The regulation requires police agencies to annually report on their data concerning street checks.

The Administrative Sergeant and the Inspector of Support Services are responsible for collecting and reporting on street check data performed or attempted by members of the Kawartha Lakes Police Service.

In 2020, there were no completed or attempted street checks as defined in the legislation. There were also no public complaints or Municipal Freedom of Information requests related to street checks.

# In Our Community



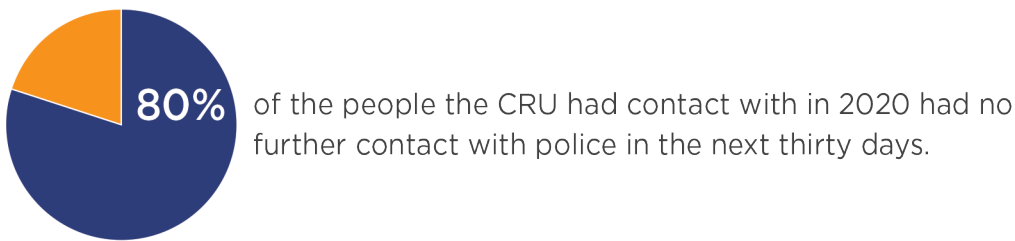


# Community Response Unit

In 2020, the Kawartha Lakes Police Service and Ross Memorial Hospital partnership, known as the “Community Response Unit,” (CRU) responded with front line police officers to mental health crisis calls for service as they occurred in the community. This frequently allowed frontline patrol officers to return to their emergency response duties quicker while at the same time offered better service for those people in crisis. In the early spring, as COVID-19 took hold in Ontario and the Kawartha Lakes, the CRU performed well-being checks on seniors and other vulnerable persons who were at high risk to be negatively affected by new restrictions.

During 2020, the Community Response Unit followed up with two hundred people in the community who had experienced contact with the police service because of a mental health, or senior related incident. 80% of the people the CRU had contact with had no further contact with police in the next thirty days.

## CRU contacts in the community: 200

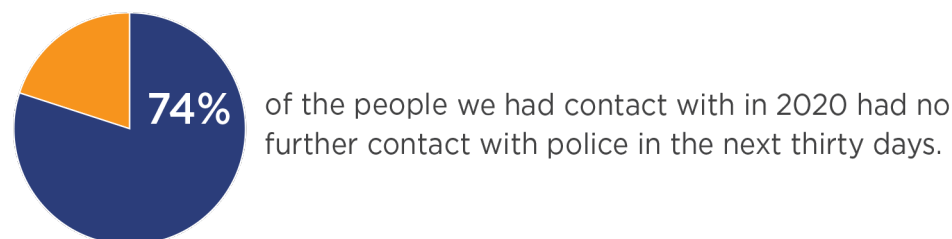


# Partnership with FourCAST

In 2019 the City of Kawartha Lakes Police Service initiated a partnership with FourCAST, a community agency in Lindsay and the surrounding area that provides assistance for people struggling with addictions and homelessness. This partnership resulted in a counsellor accompanying a police officer into the community each week to follow up with people who had contact with the police service as a result of homelessness, or an addiction to drugs or alcohol.

During 2020, eighty-six people were contacted and offered service and support through this community partnership. The team distributed Naloxone kits to members of the community and provided training about how to administer the medication following an overdose. “SPDAT” (Service Prioritization Decision Assistance Tool) housing assessments were also completed with people in the community who were experiencing chronic homelessness. 74% of the people we had contact with had no further contact with police in the next thirty days.

## FourCAST partnership contacts in the community: 86



# Community Services Officer

The Kawartha Lakes Police Community Services Officer (CSO) builds and maintains positive relationships with our community by coordinating public information events and delivering educational programs to schools and community service groups.

Through partnership with our area school boards, Trillium Lakelands District School Board (TLDSB) and Peterborough Victoria Northumberland and Clarington Catholic District School Board (PVNCCDSB),



the community services officer is responsible for 11 elementary schools and 3 high schools, which are visited routinely throughout the school year. Presentations for students, staff and parents on various police related topics are delivered regularly with the goal of crime prevention.

Beginning in January 2020, it was business as usual for the KLPS CSO. Classroom visits were in full swing; delivering safety messages to local students is a highlight for the CSO.

## Community Satisfaction

In 2020 the Kawartha Lakes Police Services Board launched a new public consultation process in partnership with Forum Research. The process will involve strategic focus groups with community partners and a public survey. The results of the new public consultation process will be instrumental in our planning for the future of policing in Kawartha Lakes. A public report is expected midway through 2021.

To see the results of our previous public consultation process in 2013, visit [www.kawarthalakespolice.com/police-services-board/community-consultation/](http://www.kawarthalakespolice.com/police-services-board/community-consultation/).

# Communications and Staff



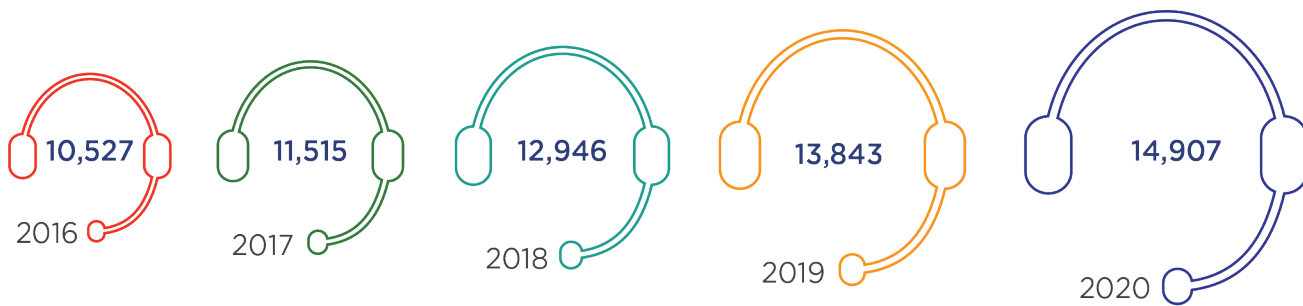
# Communications

The global pandemic raised quite a few challenges for our Communications department in 2020. The non-emergency calls increased dramatically as our community needed direction on where they could go, what was open, restrictions due to COVID-19, etc. Our communicators were up for the challenge and were able to assist the public during this trying time.

Our Communications center continues to evolve and modernize as we start the transition to Next Generation 911 (NG911) service. In addition to traditional voice calls, the NG911 system (once fully operational) will allow callers to text, send photos and videos and will provide improved location features for mobile callers.

Another new application introduced in 2020 is called What3Words. This app-based technology will assist in locating a cell phone caller who is lost, injured, or otherwise in need of emergency services.

## Calls for Service



# Records

Our Records unit was quite busy in 2020 and was faced with numerous challenges in relation to disclosure of documents to the Court, the swearing of informations, and working remotely. In 2020 Records and Court Liaison started swearing to informations electronically through a provincial website. This eliminated the need for our Court Liaison Officer to attend the office of the Justice of the Peace in person.

Record checks showed a small decline in 2020 as the public were not able to volunteer as much as previous years.







## Kawartha Lakes Police Service

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[Kawartha Lakes Police Service KLPS](https://www.youtube.com/KawarthaLakesPoliceService)