

# The City of Kawartha Lakes Police Service



## 2018 Annual Report



## City of Kawartha Lakes Police Service

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Dear Community Partners and Kawartha Lakes Residents,

It is my pleasure to present the 2018 annual report for the City of Kawartha Lakes Police Service. As I approach my first anniversary as the Chief of Police, it is an opportune time to reflect back on an eventful year and to look ahead at the changes on the horizon for policing in Ontario. I would also like to take the opportunity to thank the members of the Police Services Board for putting their faith in me to lead this tremendous organization. Similarly, the support I have received from the members of the Police Service and from the community at large has been very humbling and has made the past year an enjoyable one.

In September 2018, members of the Police Service and the Police Services Board established a new [Strategic Plan](#) that will guide our efforts in the community for the next three years. The plan has three main Lines of Operation: *Our People – The Policing Environment – and Police Operations*. It is an ambitious plan, but great progress has already been made towards our continuing Vision of “Leading our Community Towards a Safer Tomorrow”.

I am very proud of the accomplishments of our civilian and uniform members as we strive to provide a modern and effective Police Service to our community. Your continued and ongoing support will drive our efforts in everything that we do. We also know that the police cannot look after public safety on their own and I would be remiss if I did not acknowledge the many community partnerships that help us address the root causes that lead to crime.

On behalf of all of the members of the City of Kawartha Lakes Police Service thank you for supporting our community.

Sincerely,

Mark Mitchell  
Chief of Police

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## ANNUAL REPORT REQUIREMENTS

As required by regulation a police service's annual report should provide:

- An organizational overview of the police service that addresses a statement of purpose and direction of the police service
- A current organizational chart, a description of the organizational structure and information on uniform and civilian staffing levels.
- The actual cost of policing for the previous fiscal year should include a comparison between the actual and estimated cost of policing for that year as was projected in the business plan or approved budget.
- Information on the administration and disposition of public complaints.
- Information on results achieved during the previous fiscal year relating to:
  - a) The police service's provision of community-based crime prevention initiatives, community patrol, and criminal investigation services
  - b) Community satisfaction with police services
  - c) Emergency calls for service
  - d) Violent crime and clearance rates for violent crime
  - e) Property crime and clearance rates for property crime
  - f) Youth crime and clearance rates for youth crime
  - g) Police assistance to victims of crime and re-victimization rates
  - h) Road safety
  - i) Information technology
  - j) Police facilities; and Resource planning

## Vision

*Leading our community towards a safer tomorrow*

## Mission

*We'll lead our community in increasing its collective capacity to share responsibility for everyone's safety, security and wellbeing.*

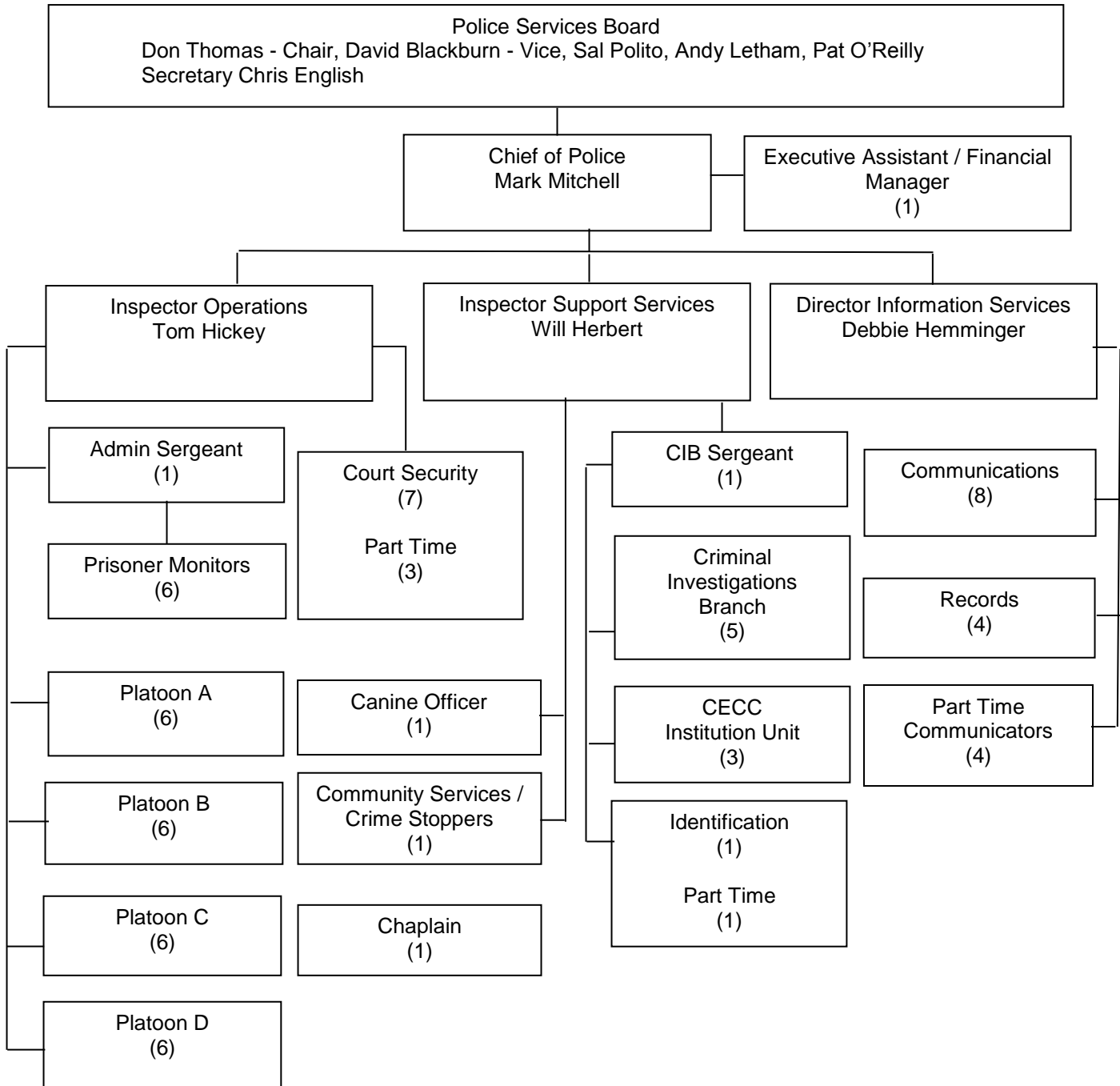
## Values

We will:

- *Protect human life as our highest priority;*
- *Be diligent in the pursuit of offenders to prevent, detect and suppress crime in our community;*
- *Be sensitive to the needs of victims of crime;*
- *Enhance quality of life through community empowerment;*
- *Earn our community's trust through our demonstrated integrity;*
- *Guide our members through improvement, innovation and continuous learning.*

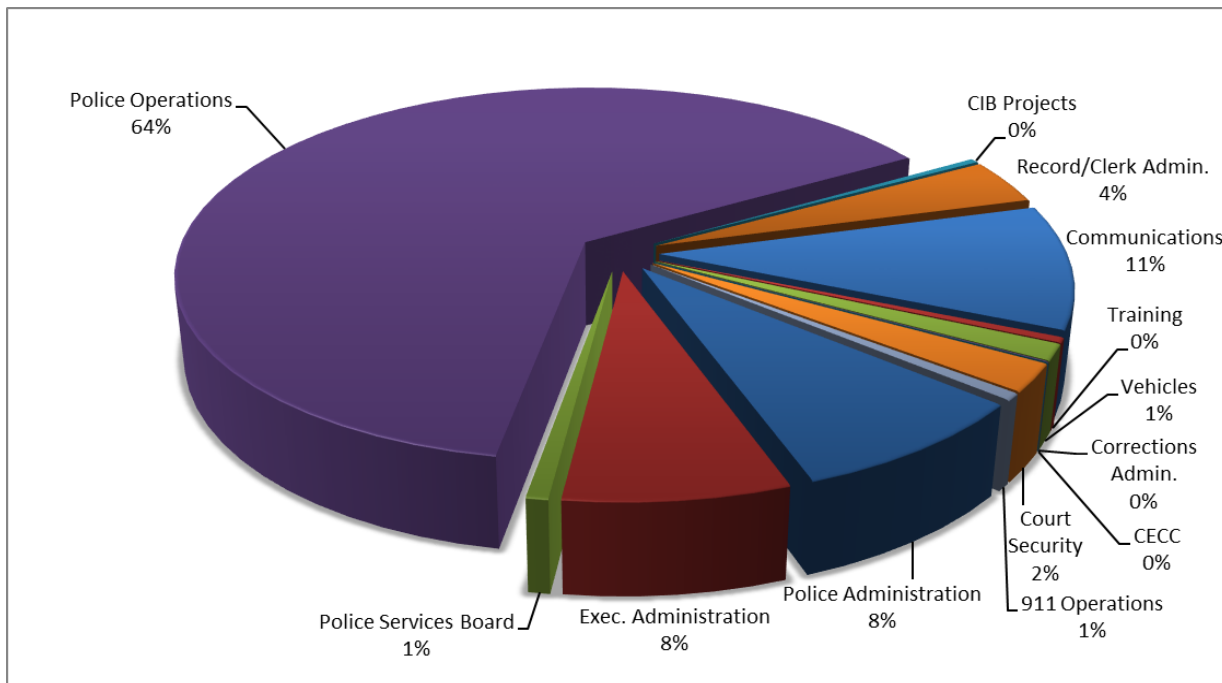


## ORGANIZATION CHART 2018



## 2018 COST OF POLICING

<b>Budget Category</b>	<b>Approved</b>	<b>Actuals</b>	<b>Variance</b>
Police Grants/Fees	(194,268)	(200,646)	(6,378)
Police Administration	701,683	742,012	40,329
Exec. Administration	622,676	634,645	11,969
Police Services Board	61,550	49,453	(12,097)
Police Operations	5,316,707	5,203,867	(112,840)
CIB Projects	29,750	4,697	(25,053)
Record/Clerk Admin.	321,590	306,780	(14,810)
Communications	879,627	780,216	(99,411)
Training	36,270	27,067	(9,203)
Vehicles	113,485	109,271	(4,214)
Corrections Admin.	5,000	5,819	819
CECC	-	2,581	2,581
Court Security	195,327	139,590	(55,737)
911 Operations	49,166	58,866	9,700
<b>Total</b>	<b>\$ 8,138,563</b>	<b>\$ 7,864,218</b>	<b>\$ (274,345)</b>



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## PUBLIC COMPLAINTS

The Office of the Independent Police Review Director (OIPRD) is responsible for handling all public complaints against the police in Ontario.

Members of the public who are not satisfied with the services provided by a Police Service or the conduct of an individual officer have the option of filing a complaint with the Police Service involved, another Police Service or directly to the OIPRD. Upon receipt of a public complaint, the OIPRD has the following options:

- The complaint may be “screened out” and no further action taken
- The complaint may be referred back to the involved Police Service for investigation
- Another Police Service may be directed to conduct the investigation
- The OIPRD may conduct their own investigation

Regardless of who conducts the investigation, the OIPRD has the authority to review all findings and to direct a misconduct hearing under the *Police Services Act* if needed.

In 2018, the OIPRD received a total of seven public complaints against members of the City of Kawartha Lakes Police Service:

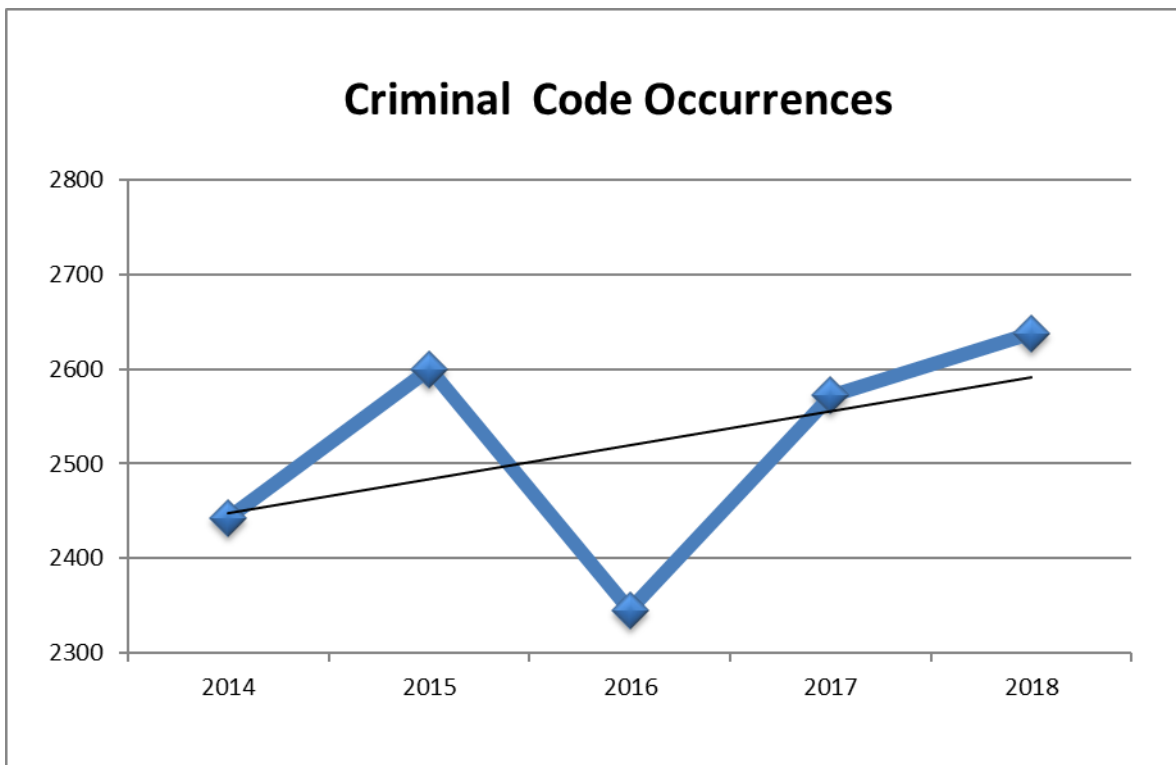
- Three complaints of Neglect of Duty, of which two were screened out and no further action was taken, while the third complaint was withdrawn.
- Three complaints of Excessive Use of Force. All were investigated and determined to be unsubstantiated. No further action was taken.
- One complaint of Discreditable Conduct which was screened out and no further action was taken.

Overall, the volume of public complaints against members of the City of Kawartha Lakes Police Service is relatively low and is consistent from the previous year.

## COMMUNITY BASED CRIME PREVENTION

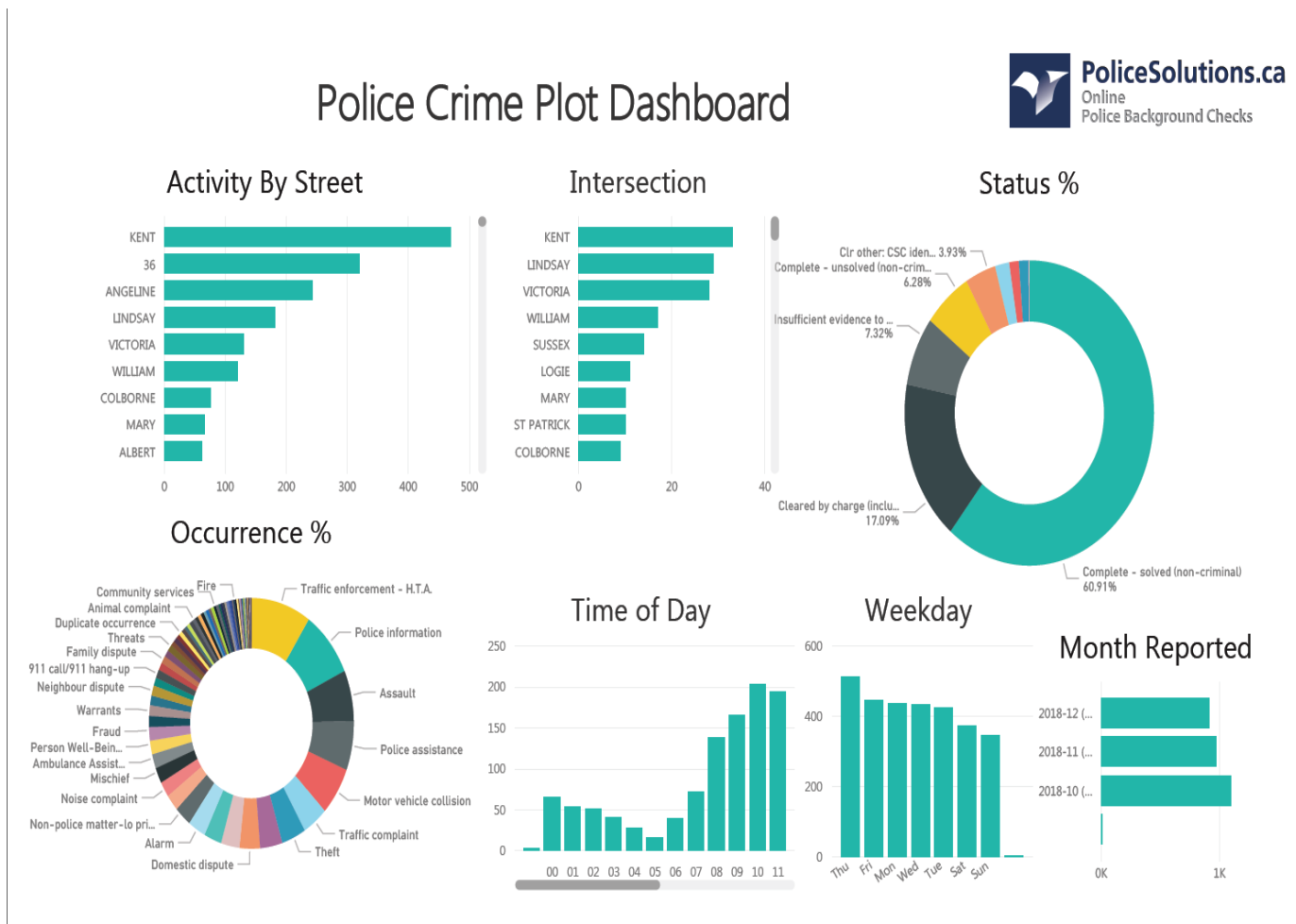
Crime Prevention is the first of the six core functions that must be delivered by police services. The Police Services Act mandates that our police service deliver Community Based Crime Prevention Programs. The Community Services Unit has provided opportunities for the public to become involved in policing. Through initiatives like Crime Stoppers and other community based programming, the link with the community has grown stronger.

*The basic mission for which the police exist is to prevent crime and disorder; and the test of police efficiency is the absence of crime and disorder, not the visible evidence of police action in dealing with it.*



## COMMUNITY PATROL

Important roles within the core function of law enforcement are general and directed patrol. The Police Services Act mandates that the police service provide community patrol consisting of both general patrol and directed patrol. This occurs in areas and at times where it is considered necessary or appropriate based on such factors as crime, call and public disorder analysis, criminal intelligence and road safety.



### 4<sup>th</sup> Quarter Analysis of Calls for Service

A movement toward Intelligence Led Policing, using Crime Analysis, community consultation, community problem solving and a review of deployment strategies are the tools to be used in ensuring that patrol resources are used efficiently and effectively to address issues as they are identified. In addition to the type of calls, we also monitor when and where our resources are needed the most.

## COLLECTION OF IDENTIFYING INFORMATION IN CERTAIN CIRCUMSTANCES

Ontario Regulation 58/16 deals with the Collection of Identifying Information in Certain Circumstances (CIICC), commonly referred to as *Street Checks*. The regulation requires police agencies to annually report on their data concerning street checks.

The Administrative Sergeant and the Inspector of Support Services are responsible for collecting and reporting on street check data performed or attempted by members of the Kawartha Lakes Police Service.

In 2018, there were no completed or attempted street checks as defined in the legislation. There were also no public complaints or Municipal Freedom of Information requests related to street checks.

## CRIMINAL INVESTIGATION SERVICES

The Criminal Investigation Branch (C.I.B.) of the Kawartha Lakes Police Service is operated under the supervision of the Inspector in charge of Support Services who reports directly to the Chief of Police. The Inspector is also responsible for the supervision of officers assigned to the Forensic Identification Unit, Drug Enforcement Unit, Domestic Violence and the Central East Correctional Centre.

The Criminal Investigation Branch works in conjunction with and provides highly skilled investigative support to the uniform branch. The detectives investigate all types of crime, missing persons, intelligence gathering and any matter of the safety and security of the community. The detectives are responsible for the investigation of all major crime that occurs within the policing jurisdiction of the Kawartha Lakes Police Service.

## DRUG ENFORCEMENT

2018 saw a change in focus for the City of Kawartha Lakes Police Service in response to the opiate crisis. Investigations have targeted the increased presence of Fentanyl, Carfentanil, and Heroin in our community.

CKLPS continues to work with community stakeholders as one of the founding partners in the Haliburton, Kawartha Lakes, Northumberland (HKLN) Drug Strategy. The mandate of the police in general and the Drug Enforcement Unit in particular, attempts to strike a balance between enforcement and the other three pillars of the *Drug Strategy*.

In 2018, a new drug surfaced in Kawartha Lakes known as 'Purple Heroin'. Purple heroin is typically the mixture of traditional heroin with either Fentanyl or Carfentanil. The inherent danger of this drug comes from the fact that users are unaware of the exact concentrations of Fentanyl in the



substance they are using. It is believed that numerous overdoses in Kawartha Lakes are a direct result of the use of this drug. The Drug Enforcement Unit has made targeting this drug in our community its primary goal.

The Drug Enforcement Unit is committed to being proactive and educating local youth on the dangers of drug abuse. The Drug Enforcement Unit has worked with Kawartha Lakes Police Community Services officers to provide presentations to students.

The Drug Enforcement Unit continuously relies on the information received through the Kawartha Haliburton Crimestoppers program. Many investigative leads are obtained from the anonymous tips provided through this service. Continuous interaction with the local community and businesses is prioritized in order to gain more intelligence that can lead to seizures of illicit drugs as well as arrests.

## **DOMESTIC VIOLENCE COORDINATOR**

The Domestic Violence Coordinator (DVC) is part of the Criminal Investigation Branch at the Kawartha Lakes Police Service. Some of the integral duties of the DVC include monitoring the Kawartha Lakes Police Services response to Domestic Violence occurrences, reviewing and assisting officers with Domestic Violence investigations, and conducting follow-up with victims.

In 2018 the Kawartha Lakes Police Service responded to over 400 Domestic Violence related calls for service and 90 of these occurrences resulted in criminal charges.

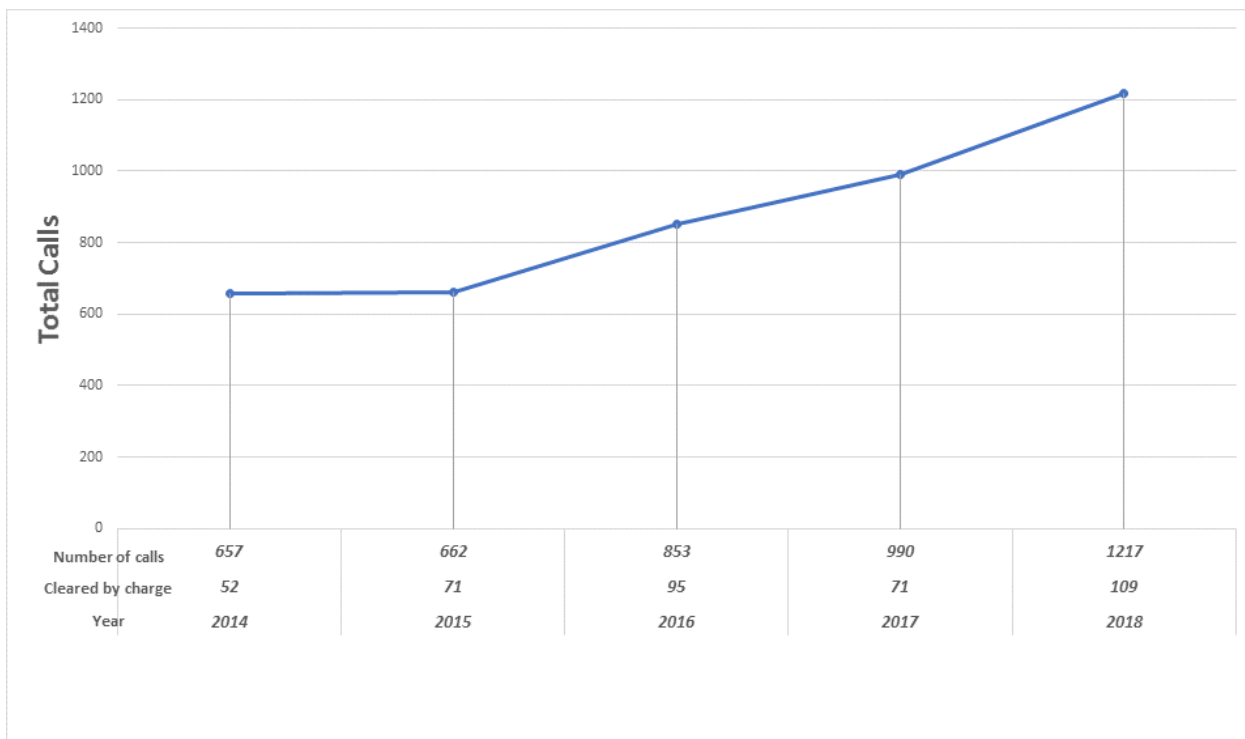
In order to effectively address Domestic Violence issues in the community the DVC partners with various community agencies such the Crown, Probation and Parole, Victim Witness Assistance Program (VWAP), Victim Services, Kawartha Haliburton Children's Aid Society, and Women's Resources.

## CENTRAL EAST CORRECTIONAL CENTER (CECC)

The CECC is a Provincially operated facility capable of housing 1200 inmates. It is utilized for inmates serving custodial sentences of less than two years, or who are awaiting trial. The CECC houses both male and female inmates in separate wings of the institution.

The Kawartha Lakes Police Service assumed policing responsibilities within the institution in 2003. There are currently 3 full time police officers assigned to the Institutional Investigations Unit, which falls under the supervision of the Criminal Investigations Branch (C.I.B.). The unit is responsible to investigate all criminal offences that occur within the institution, as well as assist outside law enforcement agencies who are conducting current and ongoing investigations surrounding inmates at the institution.

Beginning in 2017, Statistics Canada started collecting crime data at the CECC separately from the rest of the community. In 2018, 66% of violent crimes and 84% of property crimes were classified as “cleared”



## COMMUNITY RESPONSE PROGRAM

In June 2016 a memorandum of understanding was agreed upon between the City of Kawartha Lakes Police Service and Ross Memorial Hospital for mental health response in the community. It was recognized that countless individuals who suffer from mental illness experience crisis and an exacerbation of symptoms that result in frequent hospital visits and regrettably a negative pathway with police that may result in criminal charges.

The Community Response Program was created with the intention of providing a mobile response between the City of Kawartha Lakes Police Service and Ross Memorial Hospital. The scope of the program is short term support for individuals experience mental health crisis. This support may include referrals to other service, attending case conferences, advocacy and ongoing assessment and monitoring of mental health as a part of crisis resolution. The Community Response Program is currently staffed by one Mental Health Nurse who is employed by Ross Memorial Hospital, and the Administrative Sergeant from the Kawartha Lakes Police Service. The Community Response Program team works together for eight hours on the Tuesday of each week.

During 2018, the Community Response Program followed up with 127 members of the community who had contact with the Kawartha Lakes Police Service during a mental health crisis. The Community Response Program has proven to be an effective tool which both contributes to the quality of life for members of the community, while at the same time reducing the number of repeat calls for service generated by those struggling with mental health issues.

## FORENSIC IDENTIFICATION AND PROPERTY MANAGEMENT

The Forensic Identification Unit is staffed by a single officer who has been trained by the Ontario Police College as a Forensic Identification Officer. The Forensic Identification Officer is responsible for: examination of crime scene exhibits; collections of fingerprints, and other physical evidence; photographically recording crime scenes, evidence, and victim injuries; collection of DNA samples from convicted offenders and coordinating with the RCMP DNA Databank for convicted offenders; conducting in service training; and assisting the coroner with the investigation of deaths including attending post-mortem autopsies.

The Forensic Identification Unit assisted with the investigation of over 60 cases in 2018. These investigations have led to the identification of criminals through the use of DNA, fingerprints, and footwear impressions.

In 2018, a new Forensic Identification vehicle was purchased. This vehicle has been outfitted with all new equipment in order to ensure that all resources and equipment are available to the Forensic Identification Officer when investigating a crime scene.



Forensic Identification Unit also works closely with Community Services to provide presentations on forensic investigations to students as part of the BRAVO program.

### **Property & Evidence:**

Property and evidence at Kawartha Lakes Police Service is handled by two officers, the Forensic Identification Officer as well as a part time Special Constable. The unit is responsible for the intake of approximately 2000 pieces of evidence each year. Evidence is secured in the Kawartha Lakes Police Service Evidence Room during investigations and through the criminal court process. Evidence includes general evidence, drugs, firearms, money, liquor, and biological forensic evidence.

## **INFORMATION TECHNOLOGY**

Cyber-crime can take many forms, from targeted attacks on computer infrastructure to the use of the internet to perpetrate sophisticated online frauds. Our purpose in this area is two-fold. First, we must ensure our own systems, containing sensitive law enforcement information, are protected from malicious attacks. And second, we need to stay current with trends in computer-based crimes and equip investigators with the resources to properly investigate these offences. Information Technology is another priority that will be addressed in our current Strategic Plan

## **COMMUNITY SATISFACTION**

As a fundamental principle of policing, co-operation between the City of Kawartha Lakes Police Service and the community is vital to delivering effective service. Community input in establishing priorities, goals and objectives, as well as solving community problems is vital to this process. Finally, it is very important that we discover how the people of the City of Kawartha Lakes feel about issues in their community, and the quality of policing that they receive.

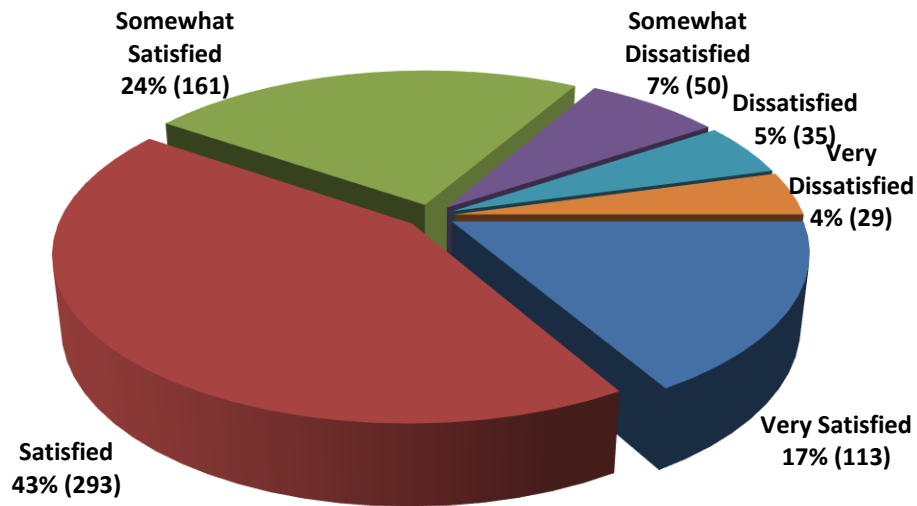
The Police Services Act mandates that community satisfaction be part of the Business Planning process. The Police Services Board's most recent survey was in 2013, 835 people responded, most electronically although there were a significant number who took advantage of the paper copy approach. The statistical report was presented to the Board and the public at the Board's meeting in February and that report can be found via this link: <http://kawarthalakespolice.com/wp-content/uploads/2014/08/Public-Consultation-Committee-Report.pdf>

The Board's Committee, making use of a facilitator, conducted five focus groups, one each for the business, the social housing, the education, and the emergency health care sectors, as well as one for the CKL Police Service and Staff. These focus groups were attended by many of the leaders in each of the sectors and discussions were open and frank and led to a much deeper perception of the policing concerns shared by all involved.

Earning the support of our community will be a guiding principle in everything that we do as a Police Service. As part of our 2019-2021 Strategic Plan we will conducting a new community survey and stakeholder consultation in 2020.



## Overall Quality of Service (2013 Survey)

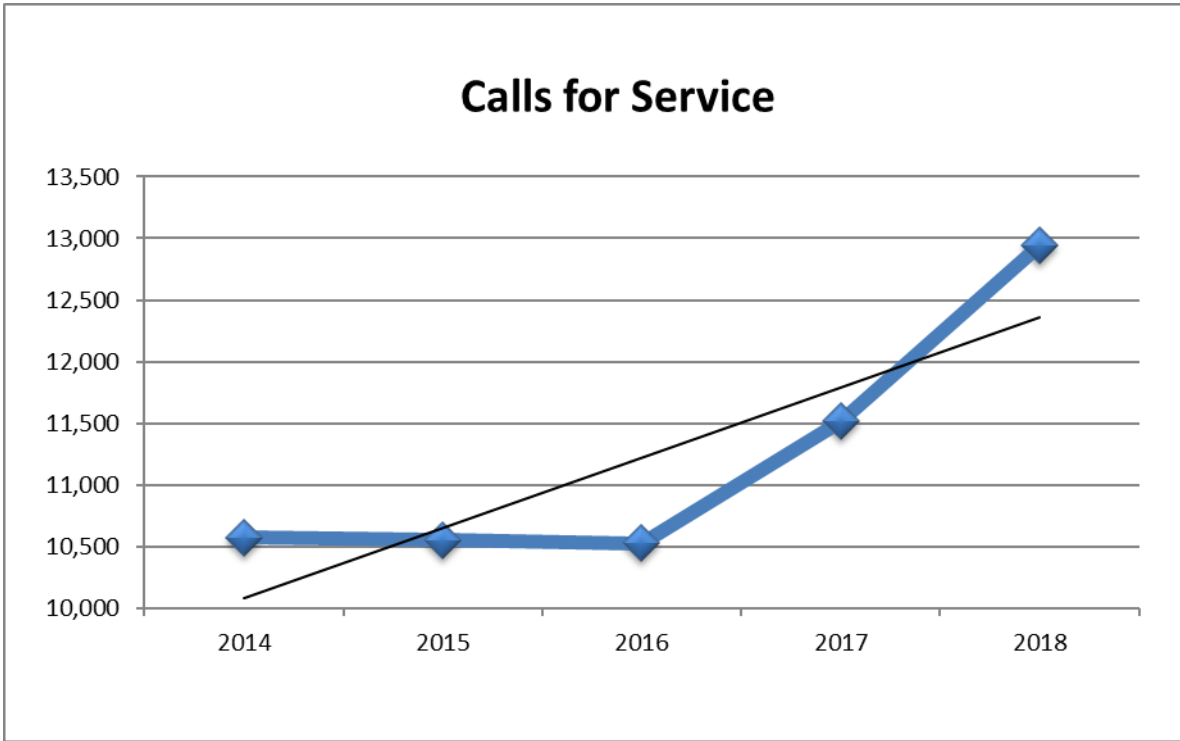


## EMERGENCY CALLS FOR SERVICE

Responding to emergency calls for service is a primary role of the police service as part of the law enforcement core function and is mandated by the Police Services Act. The City of Kawartha Lakes Police Service provides emergency response capability 24 hours per day throughout the year. This service requires an efficient call taking and dispatching service combined with the strategic use of patrol personnel on the front line. The people of the City of Kawartha Lakes have high expectations when they call in an emergency situation. As fundamental principles of policing established in the Police Services Act, the protection of life and protection of property are directly impacted by quick and efficient emergency response.

Natural and man-made catastrophic events in the world have underscored the need for emergency responders from all disciplines to be prepared and to work with the community to ensure community-wide preparedness to respond to emergencies. We participate in the City's Emergency Management coordinating committee and actively participate in Emergency Management Training initiatives and exercises throughout the year.

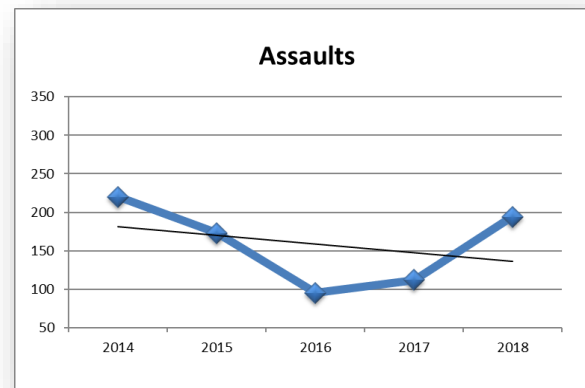
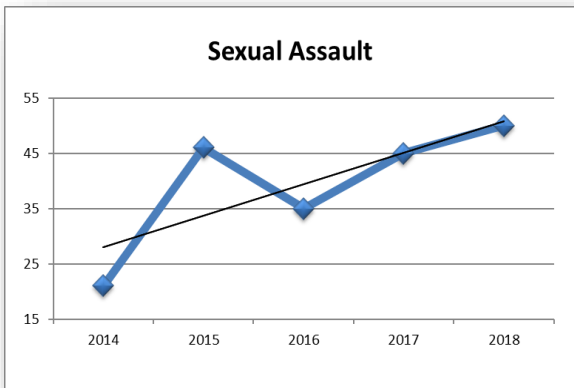
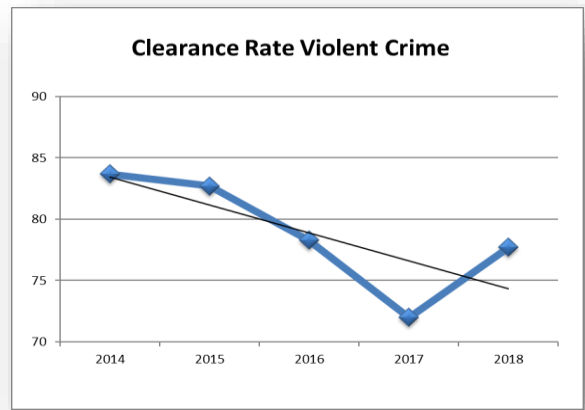
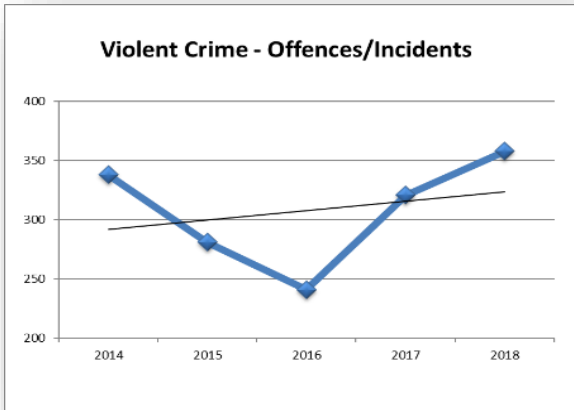
## Calls for Service



Overall calls for service have increased significantly in the last three years. This is partly attributed to a policy change concerning certain types of police activity (i.e. traffic enforcement and mental health response), but also reflects the changing needs of a growing community.

## VIOLENT CRIME

Responding to violent crime is part of the Law Enforcement core function. Violent crimes can undermine a community's sense of safety and well-being. Our approach to violent crime is constantly evolving. Recognizing the unique impact of sexual assault on victims, the City of Kawartha Lakes Police Service now reviews each case with community partners to ensure our pursuit of offenders is balanced with and sensitive to the needs of victims.



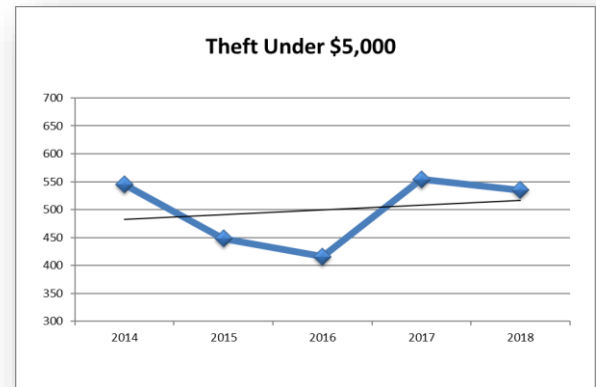
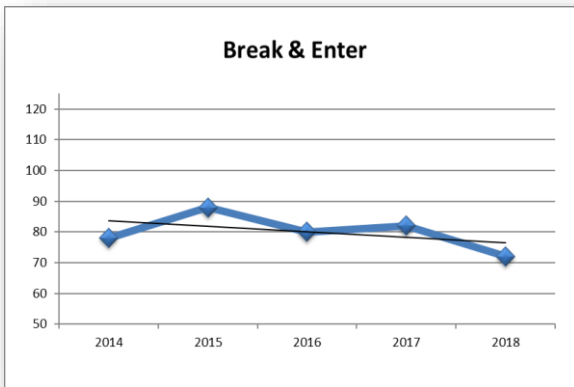
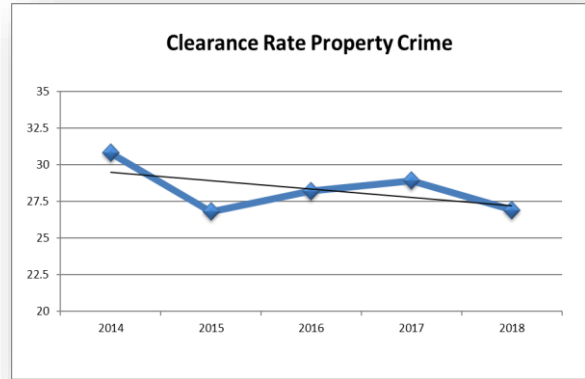
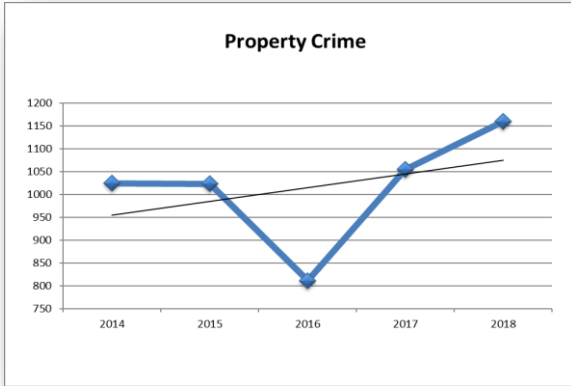
OFFENCE TYPE	2017 Offences	Percent Cleared	2018 Offences	Percent Cleared	Variance in Clearances
<b>Violent Crimes</b>	<b>335</b>	<b>79.7 %</b>	<b>363</b>	<b>77.7 %</b>	<b>- 2 %</b>
Homicide	1	0 %	0	0 %	0 %
Attempt Murder	0	0 %	0	0 %	0 %
Abductions/confinements	4	100 %	4	100 %	0%
Sexual Offences	48	90.7 %	44	94.7 %	+ 4 %
Assaults	194	85.4 %	227	74.4 %	-11 %
Robbery	8	75 %	10	80 %	+ 5 %

\*The table above does not include statistics from the Central East Correctional Centre.

\*Violent Crimes listed are the primary offences only.

## PROPERTY CRIME

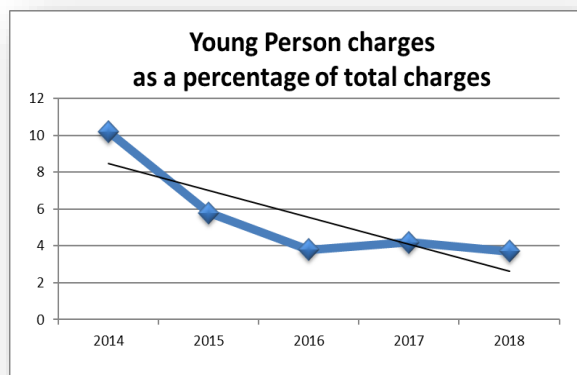
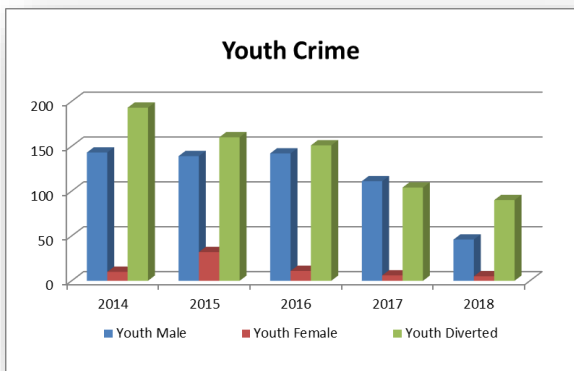
The investigation of crime, prosecution of the offender, recovery of stolen property and its return to the rightful owner is one of the many tasks included in the core function of Law Enforcement.



OFFENCE TYPE	2017 Offences	Percent Cleared	2018 Offences	Percent Cleared	Variance in Clearances
<b>Property Crimes</b>	<b>999</b>	<b>29 %</b>	<b>1021</b>	<b>26.9 %</b>	<b>- 2.1 %</b>
Break and Enters	88	29.5 %	73	15.1 %	- 14.4 %
Thefts – Motor Vehicles	23	21.7 %	38	36.8 %	+15.1 %
Thefts Over \$5000	5	40 %	13	15.4 %	-24.6 %
Thefts Under \$5000	549	23 %	532	21.1 %	-1.9 %
Possess Stolen Property	78	91.2 %	20	95 %	+ 3.8 %
Fraud	141	51.8 %	177	47.5%	-4.3 %

## YOUTH CRIME

Youth Crime is another element of the Law Enforcement core function. Prevention, education, and enforcement have long been considered the complete approach to dealing with crime issues. Changes in legislation at the Federal level with the Youth Criminal Justice Act have created change in police and community responses to youth crime.



One of our community partners is the Boys and Girls Club who we work closely with in the diversion program; and we are a member of the Youth Justice Committee - they are a collection of agencies that provide services to youth particularly the at-risk group.

We understand the perception that youth crime is a problem in our community and others; it is our opinion that this is more perception than reality. Youth crime has actually decreased over the past decade. In fact, young persons account for less than 5% of total criminal charges. That being said we will continue to work with our community partners to provide educational programs and effective responses to those that do commit criminal offences.

## ASSISTANCE TO VICTIMS

Assistance to victims is a core function of policing mandated by section 17 of Regulation 3/99. It requires that a police service provide assistance to victims. Further, subsection 30(2) requires the police service to address this issue in its Business Plan. The City of Kawartha Lakes Police Service has embraced and takes an active role in both the Victim Services and Victim Witness Assistance Program (VWAP) programs.

We routinely receive letters of thanks, which are copied to employee's personnel files and to the Police Service Board.

## ROAD SAFETY

As an element of the Law Enforcement core function, ensuring the safety of the motorists and pedestrians is a necessary responsibility of the police service. Traffic enforcement resources are allocated based on analysis of collision data, identified risks and information received from members of the community.

### 2018 Collision Data with 2017 Comparison

Month	Present Year	Previous Year	Gain/Loss	Gain/Loss %Over Previous Year	% of Total Present Year	% of Total Previous Year	Gain/Loss of %
Year End Total	648	647	-19		100.0%	100.0%	0.0%
Driveable	645	704	-59	-8.38%	58.9%	64.4%	-5.4%
Tows	450	390	60	15.38%	41.1%	35.6%	5.4%
Total Vehicles	1,095	1,094	1	0.09%	100%	100%	
On Scene Parties	488	447	41	9.17%	44.6%	40.9%	3.7%
Self Reports Parties	607	647	-40	-6.18%	55.4%	59.1%	-3.7%
Injuries	156	171	-15	-8.77%	11.6%	12.5%	-0.9%
Total Self Reported Collisions	377	394	-17	-4.31%	58.2%	60.9%	-2.7%
Total On Scene Collisions	271	253	18	7.11%	41.8%	39.1%	2.7%
Total Collisions	648	647	1	0.15%	100.0%	100.0%	0.0%

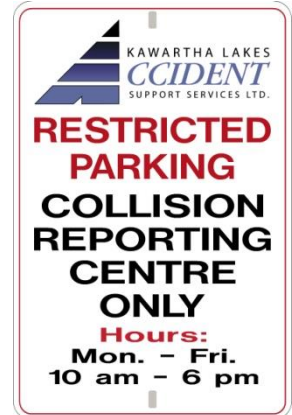
**Our detailed 2018 MVC analysis report is available at:**

<https://kawarthalakespolice.com/wp-content/uploads/2014/10/City-of-Kawartha-Lakes-Police-Service-Q4-2018.pdf>

## Collision Reporting Centre

The City of Kawartha Lakes Police Service, the Kawartha Lakes Detachment of the Ontario Provincial Police and Accident Support Services International Ltd. (ASSI) facilitators of Collision Reporting to the insurance industry, opened the Kawartha Lakes Collision Reporting Centre on October 15, 2013 at 6 Victoria Avenue North in Lindsay, Ontario.

The Kawartha Lakes Collision Reporting Centre provides enhanced value to the public in the reporting of vehicle collisions by providing a faster and safer response to property damage collisions. In addition, the Centre also helps free up officer time that can be re-allocated to other investigations and crime and accident prevention initiatives. The CRCs are funded entirely by supporting insurers so there is no cost to the Police Service or local taxpayers.



The Kawartha Lakes Collision Reporting Centre is located at 6 Victoria Avenue North, Lindsay. The hours of operation are from 10 a.m. to 6 p.m. Monday through Friday.

Collisions eligible for reporting at the Centre are property damage collisions where there are no injuries and no criminal offences involved. Police will continue to investigate collisions at the scene that involve injuries, suspected criminal activity or damage to private property.

In cases where a collision occurs and vehicles are drivable, citizens will be directed to drive to the Centre to complete their report. In cases where vehicles are not drivable, tow trucks will be dispatched to the scene to clear the vehicles and transport parties involved to the CRC. Upon arrival at the centre, citizens are greeted by a member of the Accident Support Services staff who provides assistance to complete the police report, applies the 'damage reported to police' sticker, photographs the damage to the vehicle, and offers those involved the opportunity to contact their family, broker or insurance company directly from the Centre. They are provided with a one-stop service opportunity for all of their reporting needs. Completed police reports will be reviewed by police on site for accuracy and issuing of violation tickets if warranted.

For more information on ASSI, please visit [www.accsupport.com](http://www.accsupport.com)

## POLICE FACILITIES

The City of Kawartha Lakes Police Service is located at 6 Victoria Avenue North, Lindsay. The building, consisting of one level with approximately 18,000 square feet, was constructed in 1996. The Annual Facilities Report was provided to the Police Services Board in January 2019. As our community grows, the Police Service must also grow to meet those needs. While the current police facility meets the needs of the Service, planning is underway to anticipate and prepare for our future requirements.

## RESOURCE PLANNING

The allocation and management of resources is paramount to ensuring that goals and objectives are achieved in an effective and efficient manner. The process includes all aspects of human resources development. Recruiting, training, personnel development, deployment, workload analysis and distribution, and succession planning all play a part in resource planning.

Policing Standards, including the Adequacy Standard Regulation, Use of Force, Suspect Apprehension Pursuits, and other areas require regular training and updating of skills. Employee development is also essential in ensuring that personnel have the qualifications, knowledge and skills to carry out particular duties and tasks.

The implementation of our skills development and learning plan, as required by the Police Services Act, ensures that employees receive the required training and development required. Training is accessed through a variety of means: in-service training, educational subsidies for post-secondary courses, Police College training, as well as training and seminars offered by other police services.

Ensuring that front line officers have the tools and supports is vital to the adequate and effective delivery of core policing functions. These supports include clerical staff, quartermaster stores, property and exhibits, quality assurance, planning and research, and the supply of equipment including the fleet of vehicles required, uniforms, firearms, supplies and other necessary equipment.

## CONCLUSION

The members of the City of Kawartha Lakes Police Service enjoy tremendous respect and support from the communities we serve. Effective policing relies on this support and maintaining it is something we will strive for across our organization. Our officers and civilian members are deeply connected to and involved in our community. Modern policing is about much more than law enforcement. As we continue to evolve and modernize, we will be looking to stakeholder partners and the community at large to ensure that we meet the needs of everyone who lives, works or plays in the City of Kawartha Lakes.

Our current *Strategic Plan* will guide our efforts as we continually strive to provide modern and effective policing services. The three focal points in our plan are the men and women who serve as members of the Kawartha Lakes Police Service, the modern environment in which police agencies perform and police



operations themselves.

<https://kawarthalakespolice.com/wp-content/uploads/2014/10/2019-2021-Strategic-Plan.pdf>

