

The City of Kawartha Lakes Police Service



2015 Annual Report



City of Kawartha Lakes Police Service

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File Ref. No. _____

April 18, 2016

Dear Community Members,

On behalf of the members of the City of Kawartha Lakes Police Service, I am pleased to present our 2015 Annual Report. We would like to take this opportunity to thank the members of our Service, both sworn and civilian, for their ongoing professionalism and dedication. We are proud members of the City of Kawartha Lakes community, dedicated to ensuring that our community continues to be a safe place to live, work and play!

The vision of the Kawartha Lakes Police Service is “Leading our community towards a safer tomorrow”. We intend to lead our community in increasing its collective capacity to share responsibility for everyone’s safety, security and wellbeing.

We are proud of the support we have from our community partners. From our schools, social service agencies, parents, emergency services partners, business owners, the BIA, City Directors and Staff, Councillors, and Citizens. You have been willing to come forward, to become engaged, to respond and to partner with us in crime prevention strategies.

On behalf of the City of Kawartha Lakes Police Service thank you for your continued support, together we make a difference.

Sincerely,

John Hagarty
Chief of Police

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ANNUAL REPORT REQUIREMENTS

As required by regulation a police service's annual report should provide:

- An organizational overview of the police service that addresses a statement of purpose and direction of the police service
- A current organizational chart, a description of the organizational structure and information on uniform and civilian staffing levels.
- The actual cost of policing for the previous fiscal year should include a comparison between the actual and estimated cost of policing for that year as was projected in the business plan or approved budget.
- Information on the administration and disposition of public complaints.
- Information on results achieved during the previous fiscal year relating to:
 - a) The police service's provision of community-based crime prevention initiatives, community patrol, and criminal investigation services
 - b) Community satisfaction with police services
 - c) Emergency calls for service
 - d) Violent crime and clearance rates for violent crime
 - e) Property crime and clearance rates for property crime
 - f) Youth crime and clearance rates for youth crime
 - g) Police assistance to victims of crime and re-victimization rates
 - h) Road safety
 - i) Information technology
 - j) Police facilities; and Resource planning

Vision

Leading our community towards a safer tomorrow

Mission

We'll lead our community in increasing its collective capacity to share responsibility for everyone's safety, security and wellbeing.

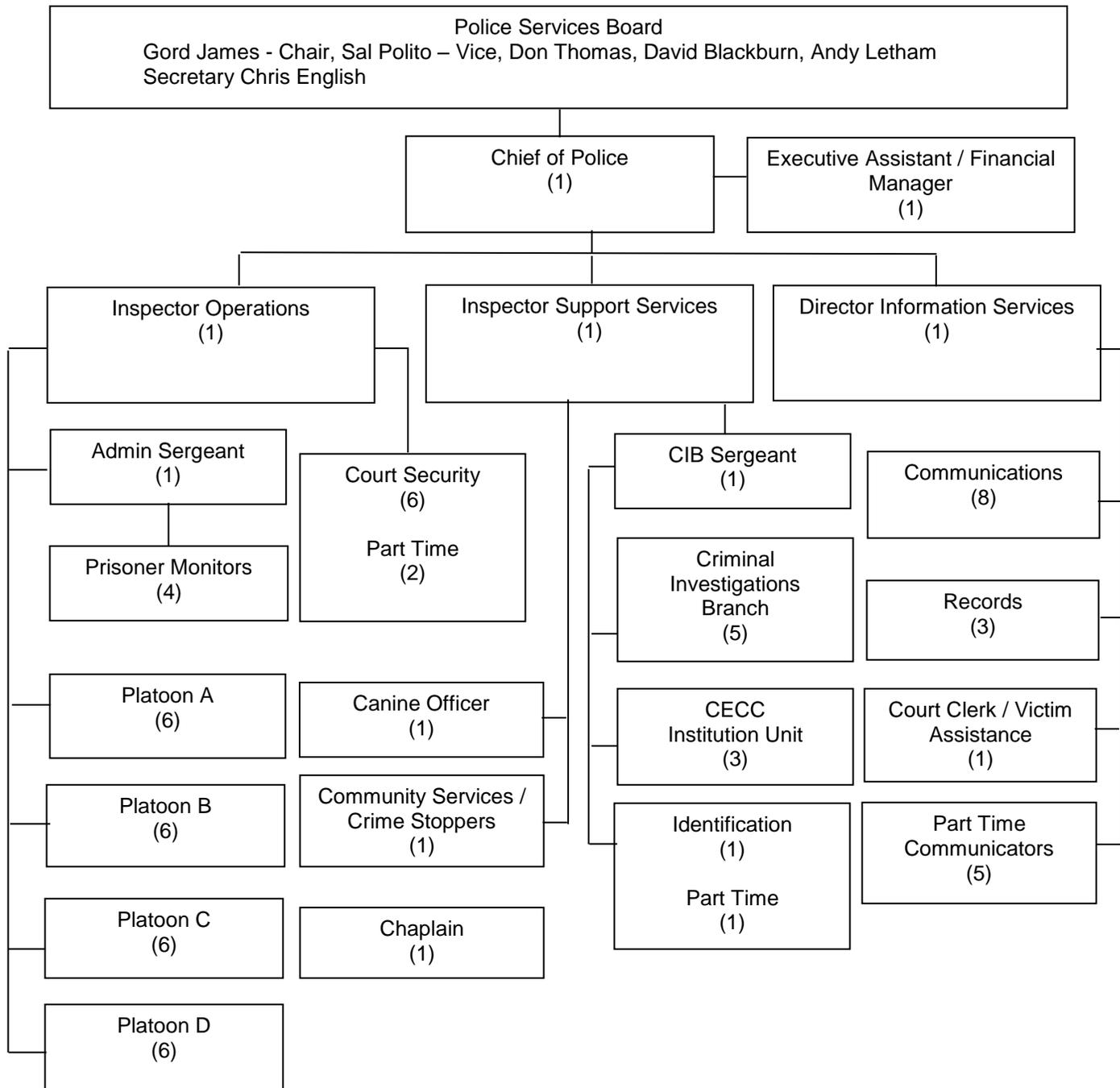
Values

We will:

- *Protect human life as our highest priority;*
- *Be diligent in the pursuit of offenders to prevent, detect and suppress crime in our community;*
- *Be sensitive to the needs of victims of crime;*
- *Enhance quality of life through community empowerment;*
- *Earn our community's trust through our demonstrated integrity;*
- *Guide our members through improvement, innovation and continuous learning.*

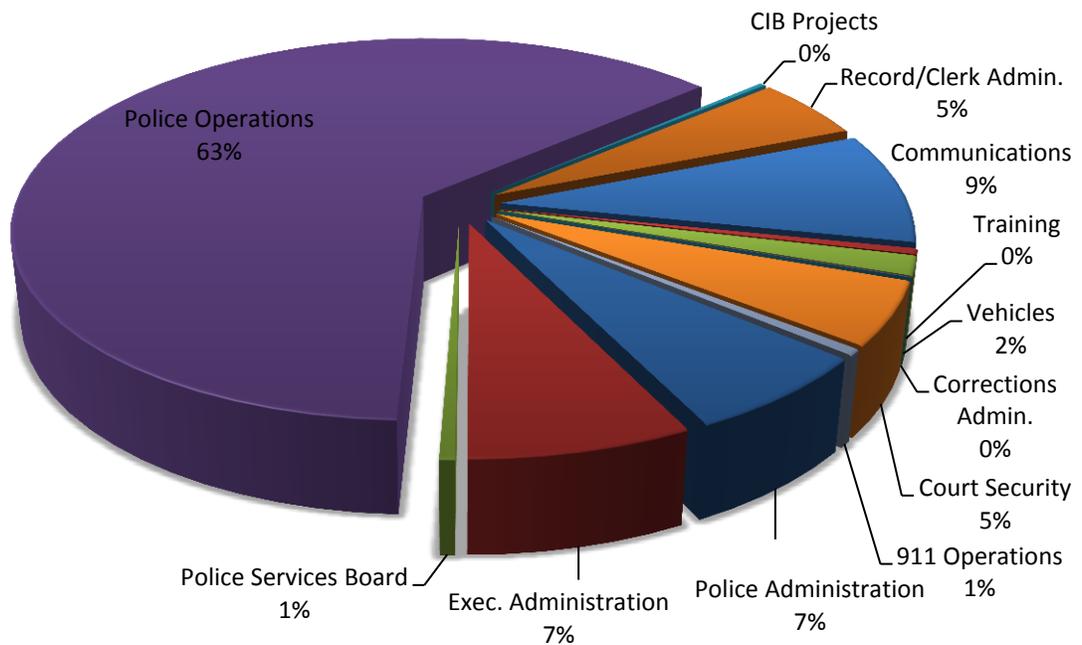


ORGANIZATION CHART 2015



2015 COST OF POLICING

Budget Category	Approved	Actuals	Variance
Police Grants/Fees	(192,550)	(192,566)	(16)
Police Administration	513,930	422,714	(91,216)
Exec. Administration	575,879	576,079	200
Police Services Board	39,650	54,771	15,121
Police Operations	4,895,921	4,811,930	(83,991)
CIB Projects	20,000	26,310	6,310
Record/Clerk Admin.	401,769	393,945	(7,824)
Communications	721,734	701,630	(20,104)
Training	36,550	33,895	(2,655)
Vehicles	124,704	104,364	(20,340)
Corrections Admin.	5,000	4,231	(769)
Court Security	407,355	301,929	(105,426)
911 Operations	39,643	39,643	-
Total	\$ 7,589,585	\$ 7,279,885	\$(309,700)



PUBLIC COMPLAINTS

The Office of the Independent Police Review Director (OIPRD) is responsible for handling all public complaints against the police in Ontario. Their mandate is separate from that of the Special Investigations Unit which investigates only incidents of serious bodily harm or death that have resulted from a criminal act by a police officer.

Members of the public who are not satisfied with the services provided by a Police Service or the conduct of an individual officer have the option of filing a complaint with the Police Service involved, another Police Service or directly to the OIPRD. Upon receipt of a public complaint, the OIPRD has the following options:

- The complaint may be “screened out” and no further action taken*
- The complaint may be referred back to the involved Police Service for investigation
- Another Police Service may be directed to conduct the investigation
- The OIPRD may conduct their own investigation

* Complaints that are vexatious, made in bad faith, older than 6 months or not in the public interest may be screened out at the discretion of the OIPRD

Regardless, of who conducts the investigation, the OIPRD has the authority to review all findings and to direct a hearing under the Police Services Act if needed. Members of the public may appeal the findings of an investigation conducted by police, but decisions made by the OIPRD are final and not subject to review.

In 2015, the OIPRD received a total of eight public complaints filed against members of the City of Kawartha Lakes Police Service:

Complaint	Allegation	Status	Conclusion
1	Unlawful exercise of authority	Screened out by OIPRD	No further action taken
2	Unlawful exercise of authority	Screened out by OIPRD	No further action taken
3	Neglect of Duty	Screened out by OIPRD	No further action taken
4	Discreditable Conduct	Screened out by OIPRD	No further action taken
5	Neglect of Duty	Screened out by OIPRD	No further action taken
6	Unlawful exercise of authority	Screened in by OIPRD	Complaint was withdrawn
7	Neglect of duty and discreditable conduct	Screened in by OIPRD	Unsubstantiated
8	Discreditable Conduct	Screened in by OIPRD	Unsubstantiated

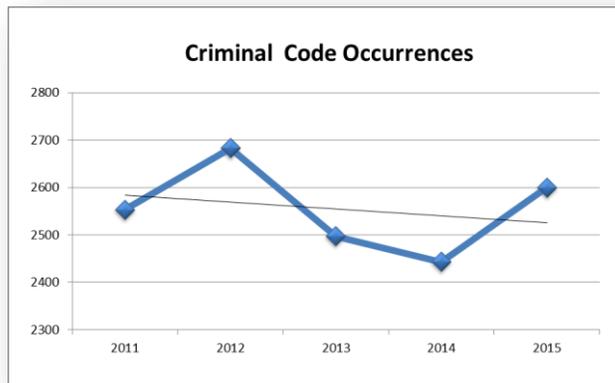
In 2015 there were no substantiated public complaints against members of the City of Kawartha Lakes Police Service.

Overall, the volume of public complaints against members of the City of Kawartha Lakes Police Service is relatively low and is on a decline from the previous year.

COMMUNITY BASED CRIME PREVENTION

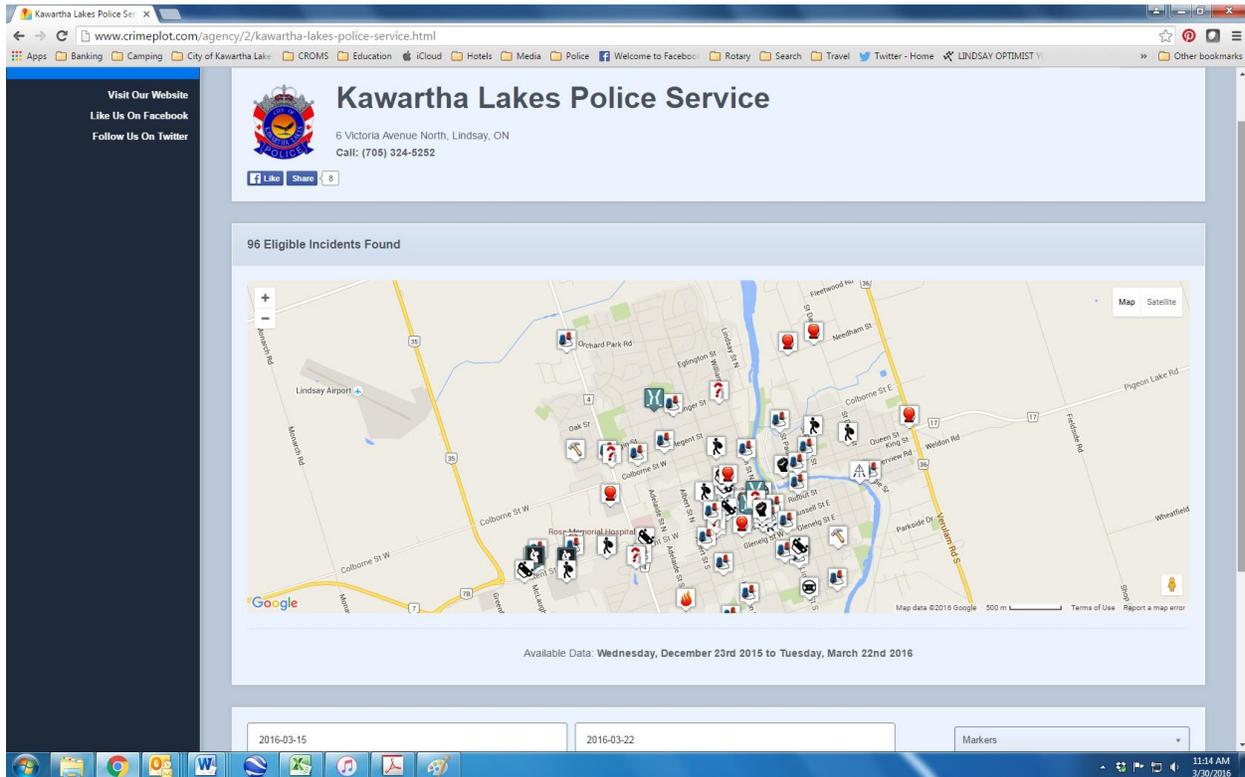
Crime Prevention is the first of the six core functions that must be delivered by police services. The Police Services Act mandates that our police service deliver Community Based Crime Prevention Programs. The Community Services Unit has provided opportunities for the public to become involved in policing. Through initiatives like Crime Stoppers and other community based programming, the link with the community has grown stronger.

The basic mission for which the police exist is to prevent crime and disorder; and the test of police efficiency is the absence of crime and disorder, not the visible evidence of police action in dealing with it.



COMMUNITY PATROL

Important roles within the core function of law enforcement are general and directed patrol. The Police Services Act mandates that the police service provide community patrol consisting of both general patrol and directed patrol. The occurs in areas and at times where it is considered necessary or appropriate based on such factors as crime, call and public disorder analysis, criminal intelligence and road safety.



A movement toward Intelligence Led Policing, using Crime Analysis, community consultation, community problem solving and a review of deployment strategies are the tools to be used in ensuring that patrol resources are used efficiently and effectively to address issues as they are identified.

Check out our visual mapping crime tool designed to help you visualize reported incidents in our community.
<http://www.crimeplot.com/index.php?accept=0&redirect=/agency/2/kawartha-lakes-police-service.html>

CRIMINAL INVESTIGATION SERVICES

The Criminal Investigation Branch (C.I.B.) of the Kawartha Lakes Police Service is operated under the supervision of the Inspector in charge of Support Services who reports directly to the Chief of Police. The Inspector is also responsible for the supervision of officers assigned to the Forensic Identification Unit, Kawartha Lakes Combined Drug Enforcement Unit, Domestic Violence and the Central East Correctional Centre.

The Criminal Investigation Branch works in conjunction with and provides highly skilled investigative support to the uniform branch. The detectives investigate all types of crime, missing persons, intelligence gathering and any matter of the safety and security of the community. The detectives are responsible for the investigation of all major crime that occurs within the policing jurisdiction of the Kawartha Lakes Police Service.

DRUG ENFORCEMENT

The City of Kawartha Lakes Police Service continues to dedicate extensive resources to suppress the illegal distribution of drugs.

In 2015, our drug enforcement unit aggressively targeted mid-level distributors in an attempt to disrupt the availability of opiate based narcotics such as cocaine, and prescription medication in our community. The drug enforcement unit was responsible for 30 drug investigative actions by way of residential search warrants or vehicle seizures which resulted in criminal charges. Of those 30 distinct investigations, 58 individuals were charged with 103 drug trafficking offences and 181 related criminal offences. These investigations led to the seizure of cocaine, cannabis, prescription medication, and proceeds of crime consisting of vehicles and money.

The rapid increase in the dependency and diversion of fentanyl prescriptions throughout Ontario prompted both the enforcement and education of diverted fentanyl.

We continued to partner with the community to ensure the successful continuation of the fentanyl Patch for Patch program

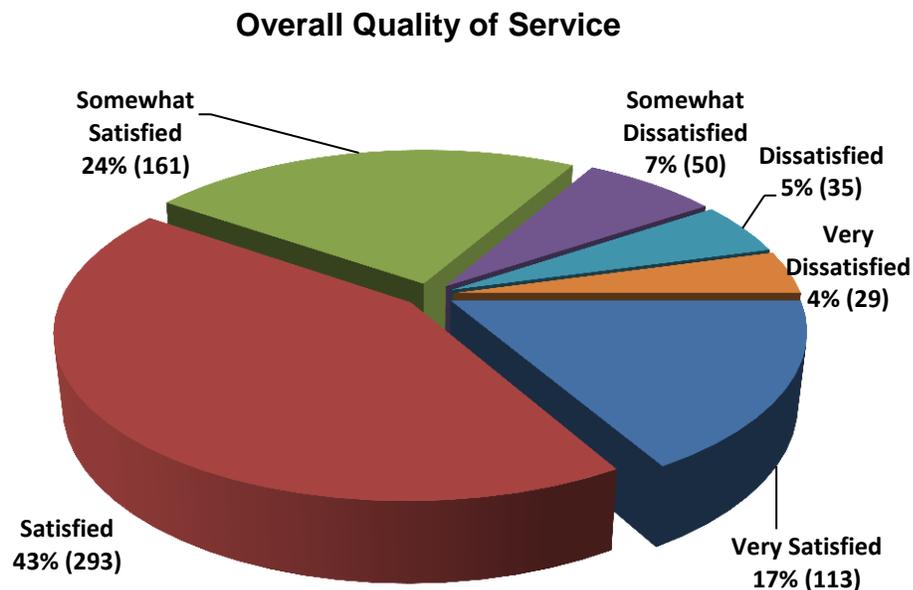
COMMUNITY SATISFACTION

As a fundamental principle of policing, co-operation between the City of Kawartha Lakes Police Service and the community is vital to delivering effective service. Community input in establishing priorities, goals and objectives, as well as solving community problems is vital to this process. Finally, it is very important that we discover how the people of the City of Kawartha Lakes feel about issues in their community, and the quality of policing that they receive.

The Police Services Act mandates that community satisfaction be part of the Business Planning process. The Police Services Board's most recent survey was in 2013, 835 people responded, most electronically although there were a significant number who took advantage of the paper copy approach. The statistical report was presented to the Board and the public at the Board's meeting in February and that report can be found via this link: <http://klps.net/wp-content/uploads/2014/08/Public-Consultation-Committee-Report.pdf>

The Boards Committee, making use of a facilitator, conducted five focus groups, one each for the business, the social housing, the education, and the emergency health care sectors, as well as one for the CKL Police Service and Staff. These focus groups were attended by many of the leaders in each of the sectors and discussions were open and frank and led to a much deeper perception of the policing concerns shared by all involved.

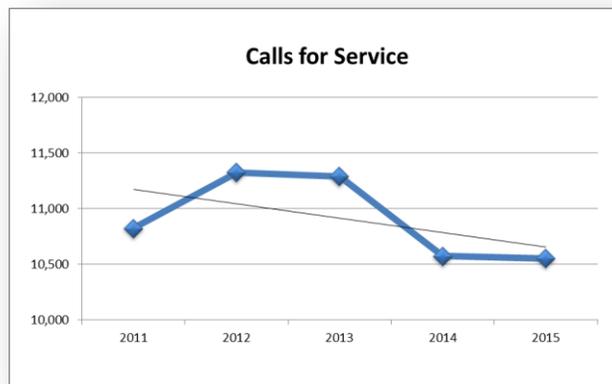
Overall, our community continues to be somewhat satisfied, satisfied to very satisfied with the service that we provide. We are grateful for that feedback and will continue to strive to provide the best service possible.



EMERGENCY CALLS FOR SERVICE

Responding to emergency calls for service is a primary role of the police service as part of the law enforcement core function and is mandated by the Police Services Act. This service requires an efficient call taking and dispatching service combined with an efficient use of patrol personnel on the front line. The people of the City of Kawartha Lakes have high expectations when they call in an emergency situation. As fundamental principles of policing established in the Police Services Act, the protection of life and protection of property are directly impacted by quick and efficient emergency response.

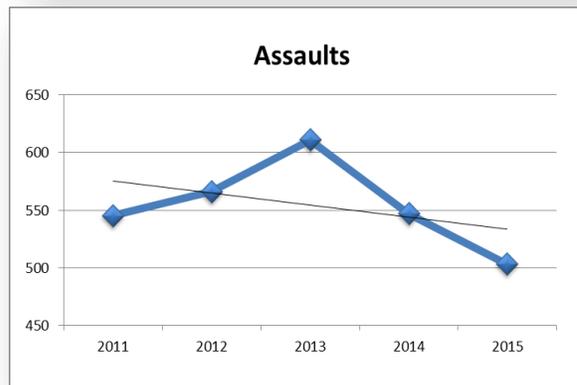
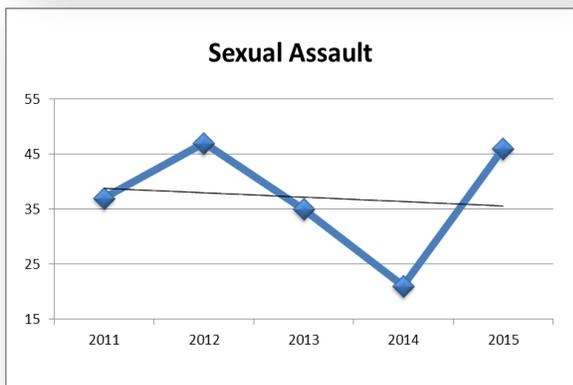
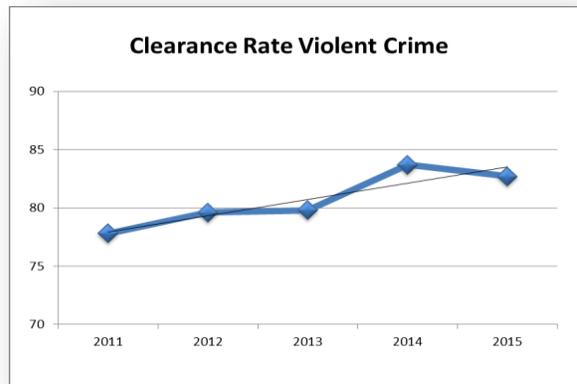
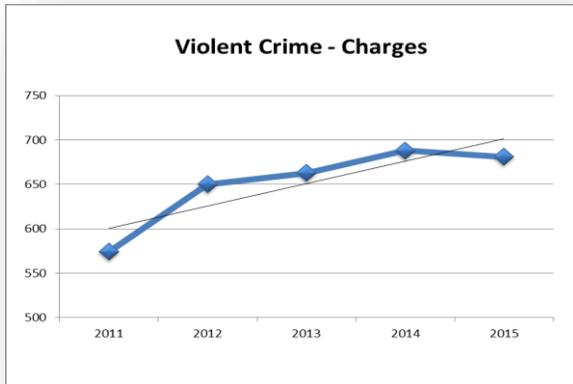
Natural and man-made catastrophic events in the world have underscored the need for emergency responders from all disciplines to be prepared and to work with the community to ensure community-wide preparedness to respond to emergencies. We participate in the City's Emergency Management coordinating committee and actively participate in Emergency Management Training initiatives and exercises throughout the year.



Mock Emergency Management Exercise at City Hall

VIOLENT CRIME

Responding to violent crime is part of the Law Enforcement core function. Crimes against persons, including assaults, sex offences and robberies create fear within a community. We are pleased with the slight downward trend of violent crime offences (versus charges), while our clearance rate remains exceptionally high.



OFFENCE TYPE	2014 Offences	Percent Cleared	2015 Offences	Percent Cleared	Variance in Clearances
Violent Crimes	688	83.7 %	681	82.7 %	- 1.0 %
Homicide	0	0 %	0	0 %	0%
Attempt Murder	1	100 %	1	100 %	0 %
Abductions/confinements	3	100 %	2	50 %	- 50%
Sexual Offences	21	77.5 %	46	68.8 %	- 8.7 %
Assaults	552	87.5 %	515	91.6 %	+ 4.1 %
Robbery	7	42.9 %	17	64.7 %	+ 21.8 %

Violent Crime statistics - Central East Correctional Center (CECC) impact

Our Violent Crime statistics are skewed because of our small population and the impact of the reported crime that occurs within our “Super Jail” - the Central East Corrections Center (CECC).

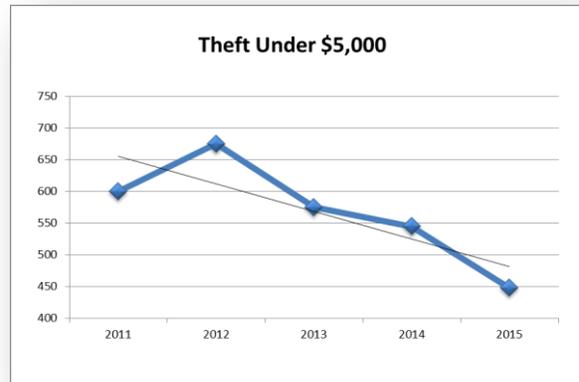
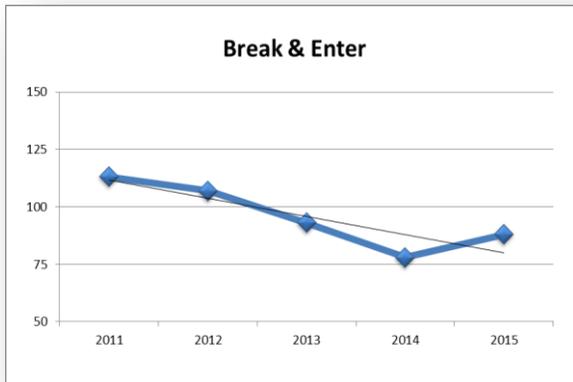
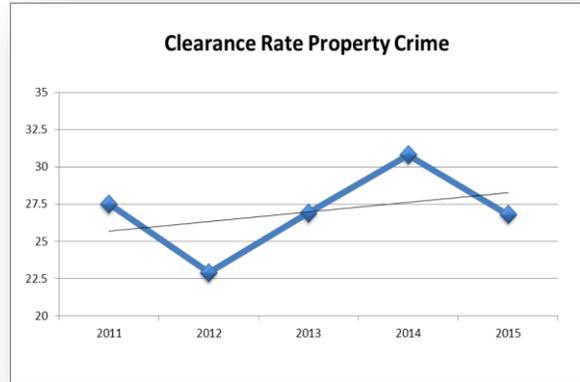
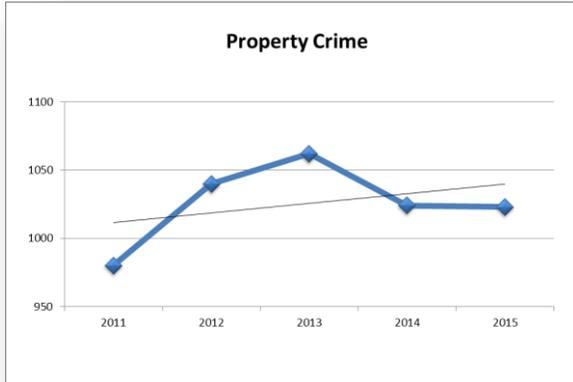
These crimes occur within the jail - not in the community as a result of the jail - but due to the current Uniform Crime Reporting (UCR) rules these crimes are combined with our community’s statistics when, in fact, they are not community-based crimes at all. For example we had a total of 515 assault charges laid in 2015, 330 of those at CECC which is 64% of the total.

CECC Criminal Charges

OFFENCE	INCIDENTS
ASSAULTS	330
SEXUAL ASSAULTS	1
WEAPONS	12
UNLAWFULLY AT LARGE	60
THREATS	18
MISCHIEFS	25
DRUGS	37
BREACH COURT ORDERS	55
OTHER CRIMINAL & FEDERAL OFFENCES	12
TOTALS	550

PROPERTY CRIME

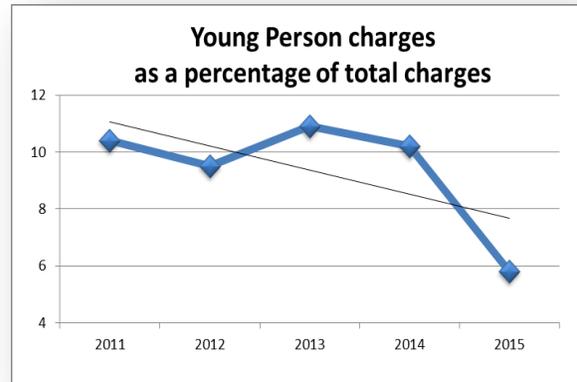
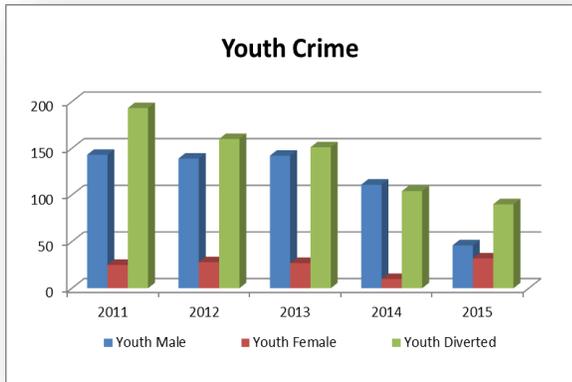
The investigation of crime, prosecution of the offender, recovery of stolen property and its return to the rightful owner is one of the many tasks included in the core function of Law Enforcement.



OFFENCE TYPE	2014 Offences	Percent Cleared	2015 Offences	Percent Cleared	Variance in Clearances
Break and Enters	82	30.5 %	90	27.8 %	- 2.7 %
Thefts – Motor Vehicles	20	25 %	10	20 %	- 5.0 %
Thefts Over \$5000	9	33.3 %	11	41.6 %	+ 18.7 %
Thefts Under \$5000	536	31.7 %	445	29.4 %	- 2.3 %
Possess Stolen Property	116	85.3 %	140	91.7 %	+ 6.4 %
Fraud	102	44.1 %	89	37.1 %	- 7.0 %

YOUTH CRIME

Youth Crime is another element of the Law Enforcement core function. Prevention, education, and enforcement have long been considered the complete approach to dealing with crime issues. Changes in legislation at the Federal level with the Youth Criminal Justice Act have created change in police and community responses to youth crime.



One of our community partners is the Boys and Girls Club who we work closely with in the diversion program; and we are a member of the Youth Justice Committee - they are a collection of agencies that provide services to youth particularly the at risk group.

We understand the perception that youth crime is a problem in our community and others, it is our opinion that this is more perception than reality. Youth crime has actually decreased over the past decade. That being said we will continue to work with our community partners to provide educational programs and effective responses to those that do commit criminal offences.

ASSISTANCE TO VICTIMS

Assistance to victims is a core function of policing mandated by section 17 of Regulation 3/99. It requires that a police service provide assistance to victims. Further, subsection 30(2) requires the police service to address this issue in its Business Plan. The City of Kawartha Lakes Police Service has embraced and takes an active role in both the Victim Services and Victim Witness Assistance Program (VWAP) programs.

We routinely receive letters of thanks, which are copied to employee's personnel files and to the Police Service Board.

ROAD SAFETY

As an element of the Law Enforcement core function, ensuring the safety of the motorists and pedestrians is a necessary responsibility of the police service. The Police Services Act mandates that the police service establish procedures on traffic management and road safety.

2015 Q4/2014 Q4 Collision Comparison

Month	Present Year	Previous Year	Gain/ Loss	% of Total	% of Total	Gain/Loss of %
				Present Year	Previous Year	
Year End Total						
Driveable	788	787	1	66.20%	63.10%	3.20%
Tows	402	461	-59	33.80%	36.90%	-3.2%
Total Vehicles	1,190	1,248	-58	100%	100%	
On Scene Parties	469	532	-63	39.40%	42.60%	-3.2%
Self-Reports Parties	721	716	5	60.60%	57.40%	3.20%
Injuries	197	204	-7	13.20%	14.90%	-1.7%
Total Self-Reported Collisions	413	408	5	60.60%	57.80%	2.80%
Total On Scene Collisions	269	298	-29	39.40%	42.20%	-2.8%
Total Collision	682	706	-24	100.00%	100.00%	
Month	Present Year	Previous Year	Gain/ Loss	% of Total	% of Total	Gain/Loss of %
				Present Year	Previous Year	
Year End Total						
On Scene MVAR						
Fatal Injury	0	1	1	0.00%	0.30%	-0.3%
Non-Fatal Injury	83	86	-3	30.90%	29.00%	1.90%
PO Only	169	194	25	62.80%	65.30%	-2.5%
Non-Reportable	16	15	1	5.90%	5.10%	0.90%
Other	1		0	0.40%	0.30%	0.00%
Total	269	297	28	100.00%	100.00%	

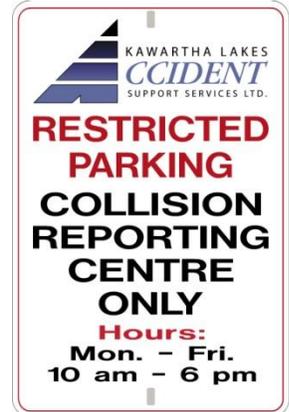
Our detailed 2015 MVC analysis report is available at:

<http://kawarthalakespolice.com/wp-content/uploads/2014/10/City-of-Kawartha-Lakes-Police-Service-Q4-2015.pdf>

Collision Reporting Centre

The City of Kawartha Lakes Police Service, the Kawartha Lakes Detachment of the Ontario Provincial Police and Accident Support Services International Ltd. (ASSI) facilitators of Collision Reporting to the insurance industry, opened the Kawartha Lakes Collision Reporting Centre on October 15, 2013 at 6 Victoria Avenue North in Lindsay, Ontario.

The Kawartha Lakes Collision Reporting Centre provides enhanced value to the public in the reporting of vehicle collisions by providing a faster and safer response to property damage collisions. In addition, the Centre also helps free up officer time that can be re-allocated to other investigations and crime and accident prevention initiatives. The CRCs are funded entirely by supporting insurers so there is no cost to the Police Service or local taxpayers.



The Kawartha Lakes Collision Reporting Centre is located at 6 Victoria Avenue North, Lindsay. The hours of operation are from 10 a.m. to 6 p.m. Monday through Friday.

Collisions eligible for reporting at the Centre are property damage collisions where there are no injuries and no criminal offences involved. Police will continue to investigate collisions at the scene that involve injuries, suspected criminal activity or damage to private property.

In cases where a collision occurs and vehicles are drivable, citizens will be directed to drive to the Centre to complete their report. In cases where vehicles are not drivable, tow trucks will be dispatched to the scene to clear the vehicles and transport parties involved to the CRC. Upon arrival at the centre, citizens are greeted by a member of the Accident Support Services staff who provides assistance to complete the police report, applies the 'damage reported to police' sticker, photographs the damage to the vehicle, and offers those involved the opportunity to contact their family, broker or insurance company directly from the Centre. They are provided with a one-stop service opportunity for all of their reporting needs. Completed police reports will be reviewed by police on site for accuracy and issuing of violation tickets if warranted.

For more information on ASSI, please visit www.accsupport.com

INFORMATION TECHNOLOGY

The Service's goal in this area is to continue to grow in the area of technology and provide our members with the technological tools required. As the needs, possibilities and efficiencies increase so do system complexities. It is extremely important to have a stable infrastructure.

POLICE FACILITIES

The City of Kawartha Lakes Police Service is located at 6 Victoria Avenue North, Lindsay. The building, consisting of one level with approximately 18,000 square feet, was constructed in 1996. The Annual Facilities Report was provided to the Police Services Board in January 2015, our facilities continue to meet our needs.

RESOURCE PLANNING

The allocation and management of resources is paramount to ensuring that goals and objectives are achieved in an effective and efficient manner. The process includes all aspects of human resources development. Recruiting, training, personnel development, deployment, workload analysis and distribution, and succession planning all play a part in resource planning.

Policing Standards, including the Adequacy Standard Regulation, Use of Force, Suspect Apprehension Pursuits, and other areas require regular training and updating of skills. Employee development is also essential in ensuring that personnel have the qualifications, knowledge and skills to carry out particular duties and tasks.

The implementation of our skills development and learning plan, as required by the Police Services Act, ensures that employees receive the required training and development required. Training is accessed through a variety of means: in-service training, educational subsidies for post-secondary courses, Police College training, as well as training and seminars offered by other police services.

Ensuring that front line officers have the tools and supports is vital to the adequate and effective delivery of core policing functions. These supports include clerical staff, quartermaster stores, property and exhibits, quality assurance, planning and research, and the supply of equipment including the fleet of vehicles required, uniforms, firearms, supplies and other necessary equipment.

CONCLUSION

Policing in the City of Kawartha Lakes is of critical importance to our continued success as a thriving community. We have committed ourselves to continually renew our philosophy of community based policing. This is a commitment based on our understanding of the profound trust that Kawartha Lakes places in its Police Service and its partners. We all take this responsibility seriously and we look forward with enthusiasm to implementing the objectives and measures identified in our business plan <http://klps.net/wp-content/uploads/2014/08/busplanfor2013.pdf>