

The City of Kawartha Lakes Police Service



2013 Annual Report



City of Kawartha Lakes Police Service

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File Ref. No. _____

April 28, 2014

Dear Community Members,

On behalf of the members of the City of Kawartha Lakes Police Service, I am pleased to present our 2013 Annual Report. We would like to take this opportunity to thank the members of our Service, both sworn and civilian, for their ongoing professionalism and dedication. We are proud members of the City of Kawartha Lakes community, dedicated to ensuring that our community continues to be a safe place to live, work and play!

The vision of the Kawartha Lakes Police Service is "Leading our community towards a safer tomorrow". We intend to lead our community in increasing its collective capacity to share responsibility for everyone's safety, security and wellbeing.

We are proud of the support we have from our community partners. From our schools, social service agencies, parents, emergency services partners, business owners, the BIA, City Directors and Staff, Councillors, and Citizens. You have been willing to come forward, to become engaged, to respond and to partner with us in crime prevention strategies.

On behalf of the City of Kawartha Lakes Police Service thank you for your continued support, together we make a difference.

Sincerely,

John Hagarty
Chief of Police

ADDRESS ALL CORRESPONDENCE TO THE CHIEF OF POLICE

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ANNUAL REPORT REQUIREMENTS

As required by regulation a police service's annual report should provide:

- An organizational overview of the police service that addresses a statement of purpose and direction of the police service
- A current organizational chart, a description of the organizational structure and information on uniform and civilian staffing levels.
- The actual cost of policing for the previous fiscal year should include a comparison between the actual and estimated cost of policing for that year as was projected in the business plan or approved budget.
- Information on the administration and disposition of public complaints.
- Information on results achieved during the previous fiscal year relating to:
 - a) The police service's provision of community-based crime prevention initiatives, community patrol, and criminal investigation services
 - b) Community satisfaction with police services
 - c) Emergency calls for service
 - d) Violent crime and clearance rates for violent crime
 - e) Property crime and clearance rates for property crime
 - f) Youth crime and clearance rates for youth crime
 - g) Police assistance to victims of crime and re-victimization rates
 - h) Road safety
 - i) Information technology
 - j) Police facilities; and Resource planning



Vision

Leading our community towards a safer tomorrow

Mission

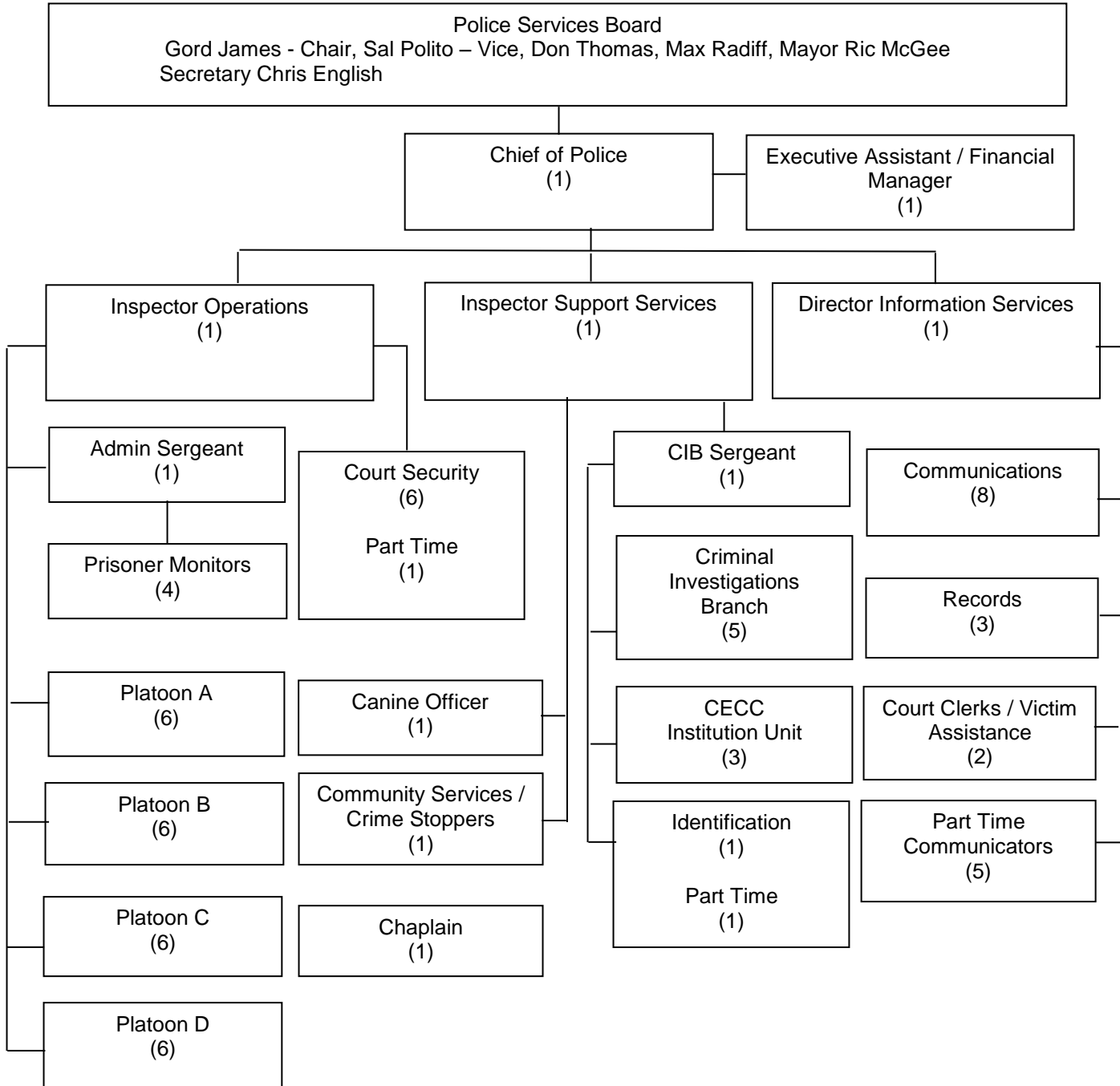
We'll lead our community in increasing its collective capacity to share responsibility for everyone's safety, security and wellbeing.

Values

We will:

- *Protect human life as our highest priority;*
- *Be diligent in the pursuit of offenders to prevent, detect and suppress crime in our community;*
- *Be sensitive to the needs of victims of crime;*
- *Enhance quality of life through community empowerment;*
- *Earn our community's trust through our demonstrated integrity;*
- *Guide our members through improvement, innovation and continuous learning.*

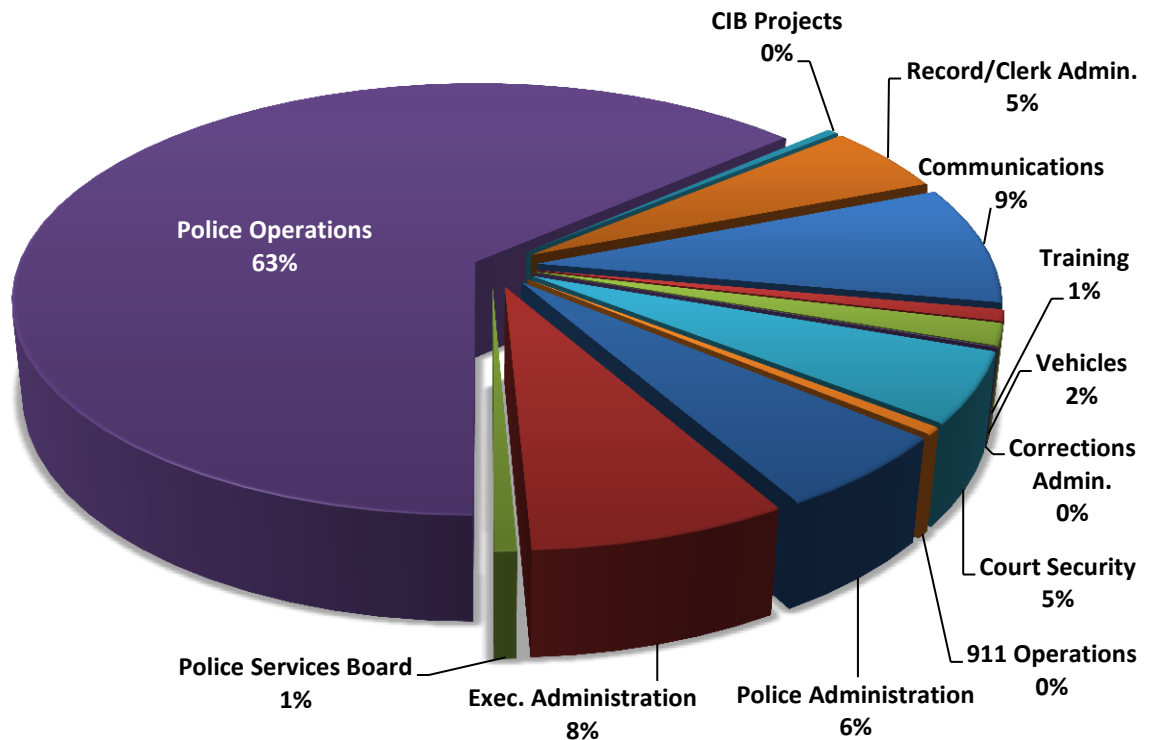
ORGANIZATION CHART 2013



2013 COST OF POLICING

<u>Budget Category</u>	<u>Approved</u>	<u>Actuals</u>	<u>Variance</u>
Police Administration*	418,696	861,189	442,493
Exec. Administration	570,012	545,806	(24,206)
Police Services Board	49,525	34,555	(14,970)
Police Operations	4,760,384	4,672,311	(88,073)
CIB Projects	31,000	8,871	(22,129)
Record/Clerk Admin.	383,260	357,408	(25,852)
Communications	660,820	604,576	(56,244)
Training	63,875	39,774	(24,101)
Vehicles	120,597	102,999	(17,598)
Corrections Admin.	4,500	4,976	476
Court Security	388,364	375,230	(13,134)
911 Operations	39,643	39,643	-
Total	\$7,490,676	\$7,646,412	\$ 155,736

*Note: The Police Administration line had \$346,222 charged to it by the City and then credited to Reserves and a further \$146,839 in insurance costs charged that had been assumed by them.



PUBLIC COMPLAINTS

The Office of the Independent Police Review Director (OIPRD) opened on October 19, 2009. The OIPRD is an arms-length agency of the Ontario Ministry of the Attorney General, staffed entirely by civilians. The OIPRD is accountable to the Attorney General, but the Independent Police Review Director is responsible for the day-to-day decisions.

The City of Kawartha Lakes Police Service works under the direction of the OIPRD in their goal to provide an objective, impartial office to receive, manage and oversee the investigation of public complaints against Ontario's police. Additional information on the OIPRD can be found at <https://www.oiprd.on.ca>

During 2013, the City of Kawartha Lakes Police has had thousands of contacts with the public and has received dozens of expressions of thanks, although we have received the following complaints from the OIPRD:

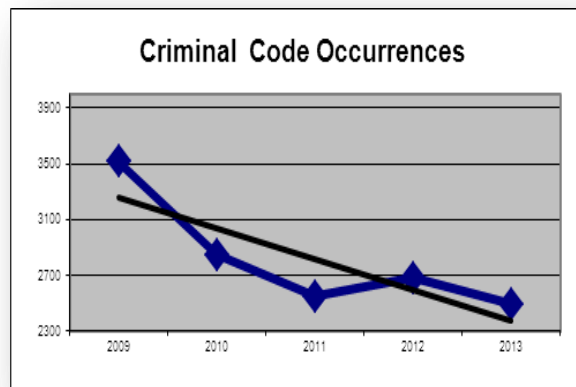
Allegation	Status	Conclusion
Unnecessary exercise of Authority and Discreditable Conduct	File Closed	Unsubstantiated
Discreditable Conduct – Incivility	File Closed	Unsubstantiated
Unlawful exercise of authority	File Closed	Unsubstantiated
Neglect of Duty	File Closed	Substantiated
Unlawful exercise of authority	File Closed	Unsubstantiated
Discreditable Conduct	File Closed	Substantiated
Discreditable Conduct, Neglect of Duty, Corrupt Practice, and Unnecessary Exercise of Authority	File Closed	Neglect of Duty – Substantiated All other allegations unsubstantiated.
Neglect of Duty	File Closed	Unsubstantiated

In addition to these investigations, there were two public complaints screened out by the OIPRD.

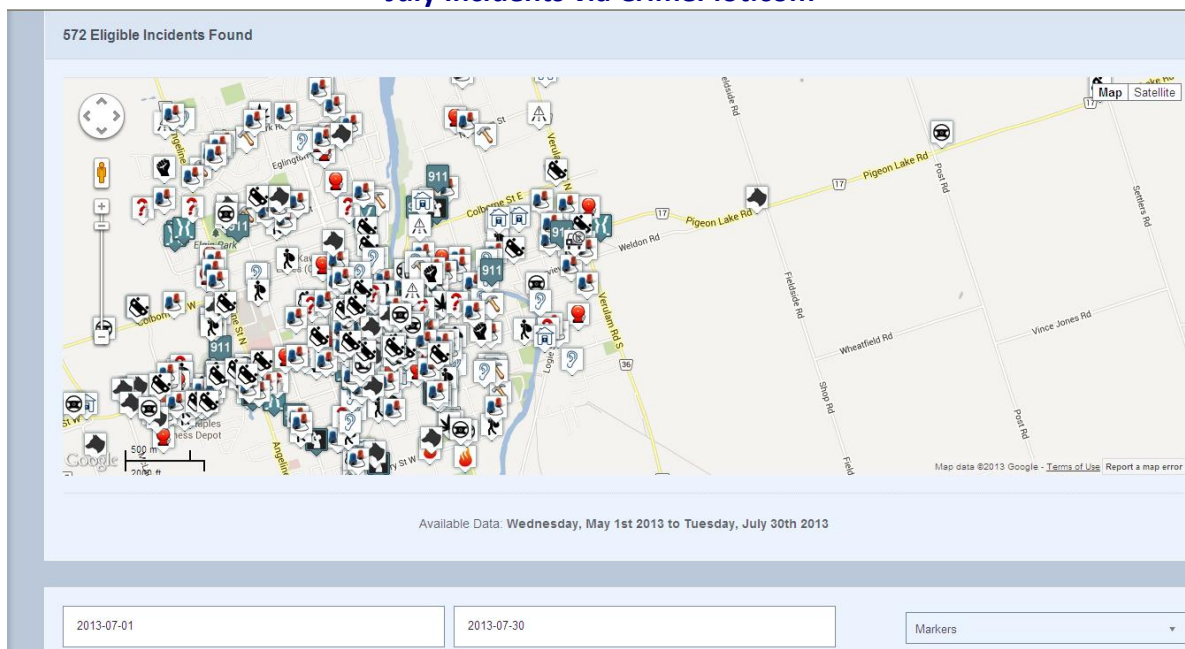
COMMUNITY BASED CRIME PREVENTION

Crime Prevention is the first of the six core functions that must be delivered by police services. The Police Services Act mandates that our police service deliver Community Based Crime Prevention Programs. The Community Services Unit has provided opportunities for the public to become involved in policing. Through initiatives like Crime Stoppers and other community based programming, the link with the community has grown stronger.

The basic mission for which the police exist is to prevent crime and disorder; and the test of police efficiency is the absence of crime and disorder, not the visible evidence of police action in dealing with it.



July Incidents via CrimePlot.com



Check out our visual mapping crime tool designed to help you visualize reported incidents in our community. <http://www.crimeplot.com/index.php?accept=0&redirect=/agency/2/kawartha-lakes-police-service.html>

COMMUNITY PATROL

Important roles within the core function of law enforcement are general and directed patrol. The Police Services Act mandates that the police service provide community patrol consisting of both general patrol and directed patrol. The occurs in areas and at times where it is considered necessary or appropriate based on such factors as crime, call and public disorder analysis, criminal intelligence and road safety.

A movement toward Intelligence Led Policing, using Crime Analysis, community consultation, community problem solving and a review of deployment strategies are the tools to be used in ensuring that patrol resources are used efficiently and effectively to address issues as they are identified.



Dear: Police Services

We wanted to take a minute to thank you for attending the Nayoro Summer Blast on such short notice. It is our deepest appreciation to have such a wonder team of Police officers willing to take the time and participate in a community building event. We are thankful you had the chance to meet the residents and see the efforts being undertaken to strengthen the community.

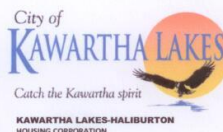
We are very appreciative of your attendance at the event and couldn't be more pleased with the kindness and participation from the City of Kawartha Lakes Police Department.

Sincerely,

Nayoro Park Residents and Summer Blast Team



United Way
City of Kawartha Lakes
Change starts here.
ckl-unitedway.ca



In 2013, our police service transitioned between canine handlers. Constable Keith Watson was successful in a competition to be the new canine handler. He undertook the challenging task of taking over a police services dog (PSD) which was already trained and accustomed to a different handler. Both Constable Watson and PSD Rock were up for the challenge. They were certified in October of 2013 and since that time, have had many successes. The highlight of the canine unit's year was the apprehension of an escapee from custody who was recaptured by canine within 15 minutes of "freedom".

The canine unit has been involved in calls for service involving suspicious vehicles, intoxicated persons, missing persons, assaults and domestic disputes. The team has been involved in drug searches, building searches and tracking of suspects. The canine unit has received enhanced training in search and rescue techniques for missing people with Alzheimer's/dementia.



In 2013 our long time community services' officer, Constable Tammy Brydon accepted a lateral transfer to a seconded investigative position. Constable Jeff Wentworth was successful in replacing Constable Brydon in the Community Services office. Constable Wentworth has embraced this opportunity and he has excelled in representing our police service in this role.

With Constable Wentworth's efforts, the City of Kawartha Lakes Police Service has continued to be involved in many community groups which relate to our Mission, Vision and Values, and assist us in obtaining our Business Plans goals.

The City of Kawartha Lakes Police Service takes our goal to supporting our youth and keeping them safe, very seriously. Through our Community Services' Officer, we have given numerous presentations to students and have been involved with our various schools.

CRIMINAL INVESTIGATION SERVICES

The primary function of Law Enforcement includes the delivery of criminal investigative services and supports. The Police Services Act requires the police service to have one or more Criminal Investigators who have completed the required training or have acquired equivalent competencies.

Major Case Management (MCM) is an innovative approach to solving crimes and dealing with complex incidents. We use MCM to investigate certain types of serious crimes – homicides, sexual assaults and abductions. MCM combines specialized police training and investigation techniques with a computer software system called Powercase. The software manages the vast amounts of information involved in investigations of serious crimes. It is especially useful in helping police identify common links in crimes committed in different locations – crimes that might have been committed by the same person.

DRUG ENFORCEMENT

The City of Kawartha Lakes Police Service is dedicated to drug enforcement. During 2012, our police service partnered with the Durham Regional Police Service, the Ontario Provincial Police, the Biker Enforcement Unit and the Peterborough Lakefield Community Police Service, along with community partners such as Kawartha Haliburton Crime Stoppers and Kawartha Lakes Housing. We actively shared information with numerous other police agencies in the goal of reducing the impact of drugs in our community. We enhanced our training with an Asset Forfeiture Course, hosted by the Criminal Intelligence Service of Ontario.

As a result of our drug enforcement initiatives, we seized large quantities of marihuana, oxycodone, fentanyl, cocaine, crack cocaine, morphine, other synthetic designer drugs and weapons, in addition to the proceeds of crime of cash and vehicles.



COMMUNITY SATISFACTION

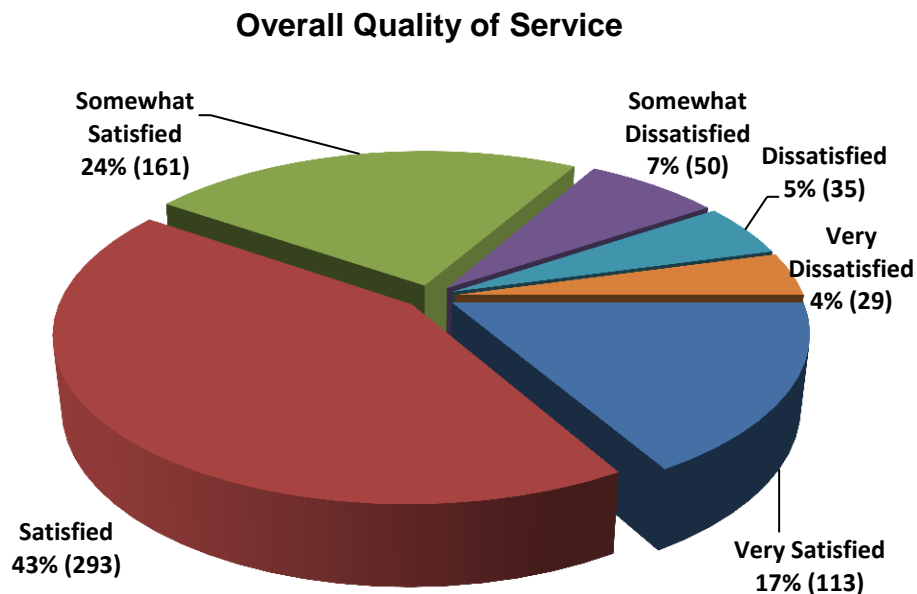
As a fundamental principle of policing, co-operation between the City of Kawartha Lakes Police Service and the community is vital to delivering effective service. Community input in establishing priorities, goals and objectives, as well as solving community problems is vital to this process. Finally, it is very important that we discover how the people of the City of Kawartha Lakes feel about issues in their community, and the quality of policing that they receive.

The Police Services Act mandates that community satisfaction be part of the Business Planning process. The Police Services Board implemented a survey and 835 people responded, most electronically although there were a significant number who took advantage of the paper copy approach. The statistical report was presented to the Board and the public at the Board's meeting in February and that report can be found via this link:

http://www.kawarthalakespolice.com/community_consultation/Public%20Consultation%20Committee%20Report.pdf

The Boards Committee, making use of a facilitator, conducted five focus groups during the month of January 2013, one each for the business, the social housing, the education, and the emergency health care sectors, as well as one for the CKL Police Service and Staff. These focus groups were attended by many of the leaders in each of the sectors and discussions were open and frank and led to a much deeper perception of the policing concerns shared by all involved.

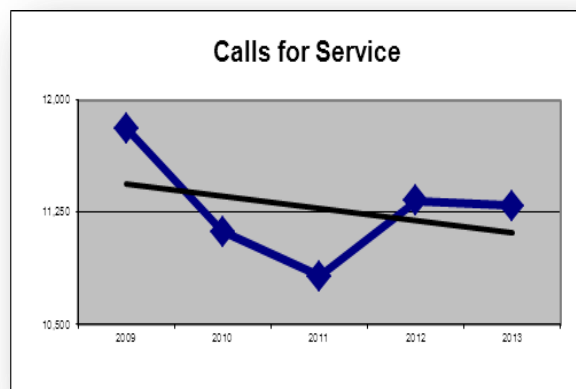
Overall, our community continues to be somewhat satisfied, satisfied to very satisfied with the service that we provide. We are grateful for that feedback and will continue to strive to provide the best service possible.



EMERGENCY CALLS FOR SERVICE

Responding to emergency calls for service is a primary role of the police service as part of the law enforcement core function and is mandated by the Police Services Act. This service requires an efficient call taking and dispatching service combined with an efficient use of patrol personnel on the front line. The people of the City of Kawartha Lakes have high expectations when they call in an emergency situation. As fundamental principles of policing established in the Police Services Act, the protection of life and protection of property are directly impacted by quick and efficient emergency response.

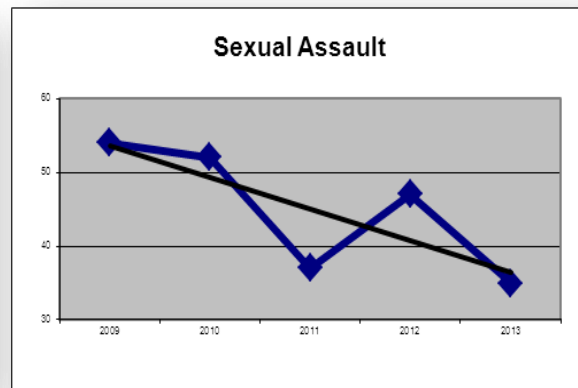
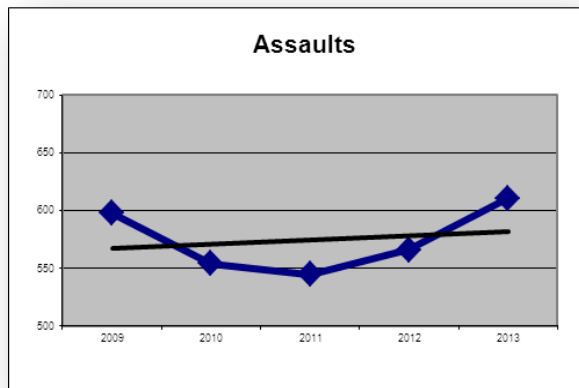
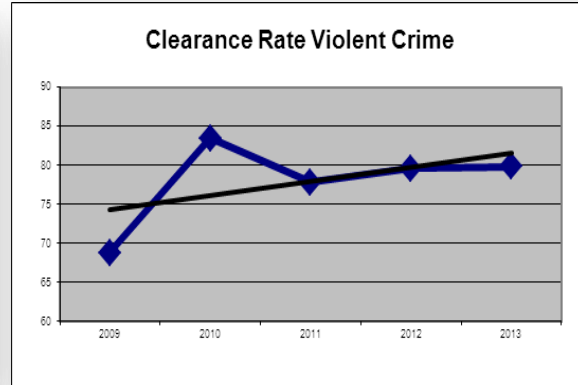
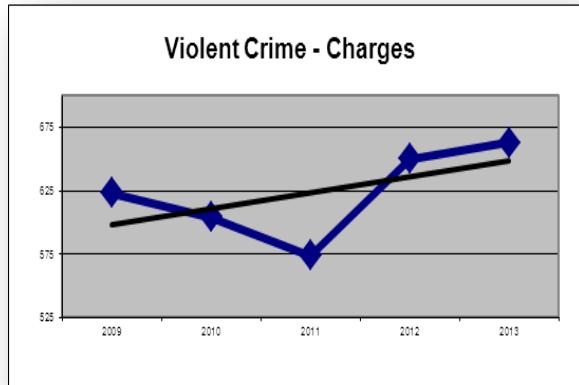
Natural and man-made catastrophic events in the world have underscored the need for emergency responders from all disciplines to be prepared and to work with the community to ensure community-wide preparedness to respond to emergencies. We participate in the City's Emergency Management coordinating committee and actively participate in Emergency Management Training initiatives and exercises throughout the year.



Mock Emergency Management Exercise at City Hall

VIOLENT CRIME

Responding to violent crime is part of the Law Enforcement core function. Crimes against persons, including assaults, sex offences and robberies create fear within a community. We are pleased with the slight downward trend of violent crime offences (versus charges), while our clearance rate remains exceptionally high.

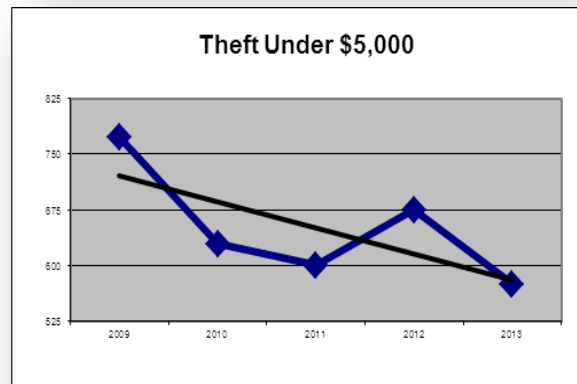
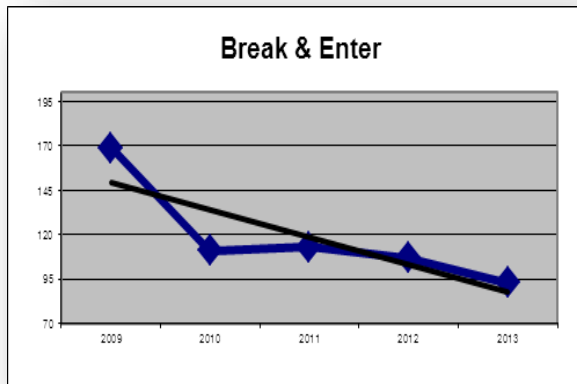
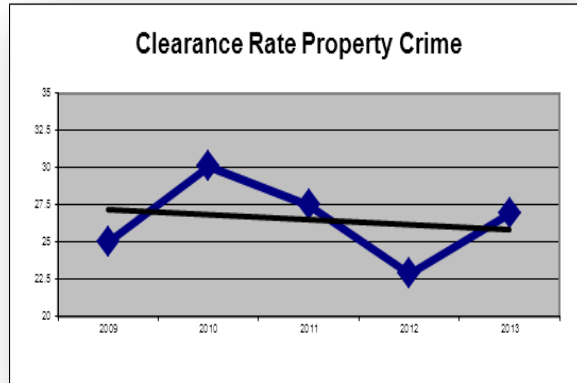
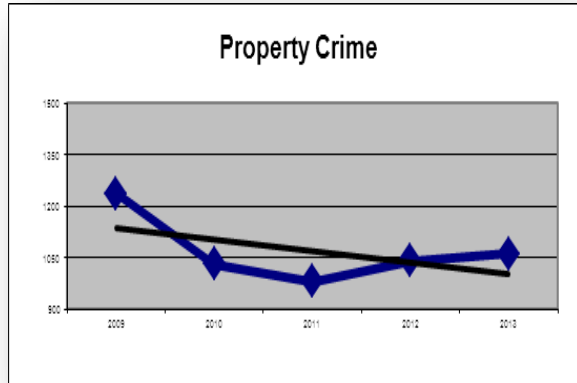


OFFENCE TYPE	2012 Offences	Percent Cleared	2013 Offences	Percent Cleared	Variance in Clearances
Violent Crimes	776	79.6 %	748	79.8 %	+ 0.2%
Homicide	0	0 %	0	0 %	0%
Attempt Murder	0	0 %	0	0 %	0%
Abductions/confinements	11	100 %	4	100 %	0%
Sexual Offences	47	72.7 %	35	83.4 %	+ 10.7%
Assaults	578	83.5 %	612	77 %	- 6.5%
Robbery	14	35.7 %	12	41.7 %	+ 6%

Overall clearance rates increased by 0.2%, with a 25.5% decrease in reported sexual assaults

PROPERTY CRIME

The investigation of crime, prosecution of the offender, recovery of stolen property and its return to the rightful owner is one of the many tasks included in the core function of Law Enforcement.



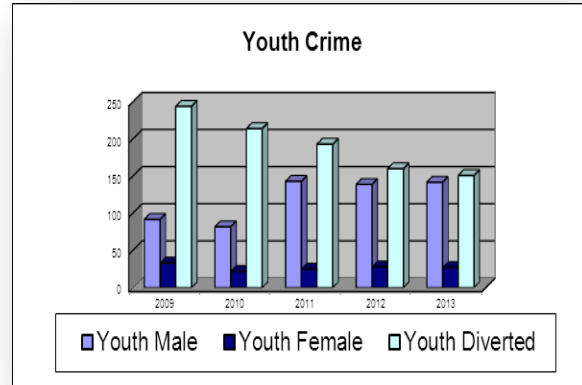
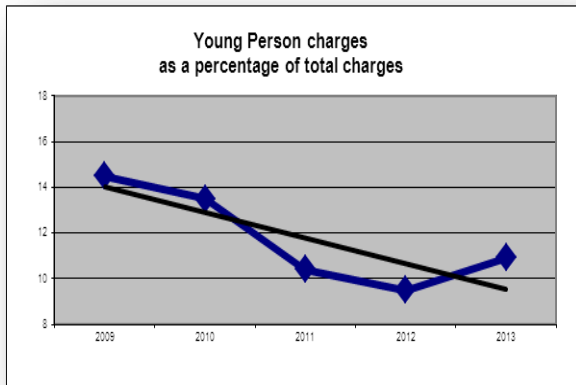
OFFENCE TYPE	2012 Offences	Percent Cleared	2013 Offences	Percent Cleared	Variance in Clearances
Property Crimes	1040	22.9%	1062	26.9 %	+ 4%
Break and Enters	107	13.1%	94	16%	+ 2.9%
Thefts – Motor Vehicles	27	11.1%	21	33.3 %	+ 22.2%
Thefts Over \$5000	3	25 %	8	50 %	+ 25 %
Thefts Under \$5000	655	24.2 %	556	30.6 %	+ 6.4 %
Possess Stolen Property	143	90.7 %	133	87.2 %	- 3.5 %
Fraud	105	41.9%	116	33.6 %	- 8.3%

Property Crime trends increased by 2% with an increase clearance rate of 4%

Break and Enters trends decreased by 12.1% with an increase clearance rate of 2.9%

YOUTH CRIME

Youth Crime is another element of the Law Enforcement core function. Prevention, education, and enforcement have long been considered the complete approach to dealing with crime issues. Changes in legislation at the Federal level with the Youth Criminal Justice Act have created change in police and community responses to youth crime.



One of our community partners is the Boys and Girls Club who we work closely with in the diversion program; and we are a member of the Youth Justice Committee - they are a collection of agencies that provide services to youth particularly the at risk group.

We understand the perception that youth crime is a problem in our community and others, it is our opinion that this is more perception than reality. Youth crime has actually decreased over the past decade. That being said we will continue to work with our community partners to provide educational programs and effective responses to those that do commit criminal offences.

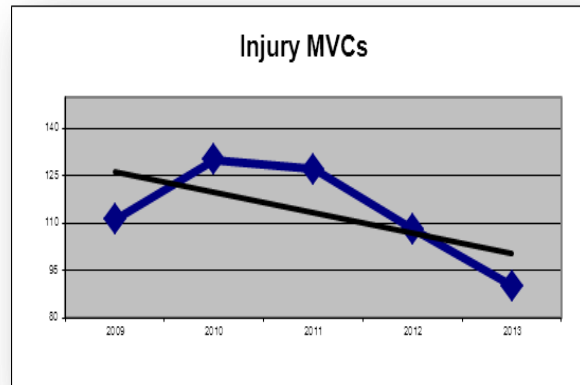
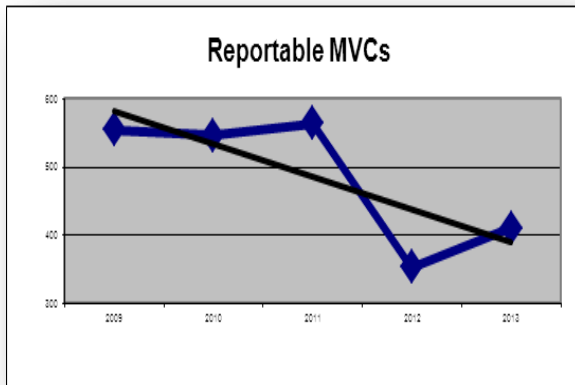
ASSISTANCE TO VICTIMS

Assistance to victims is a core function of policing mandated by section 17 of Regulation 3/99. It requires that a police service provide assistance to victims. Further, subsection 30(2) requires the police service to address this issue in its Business Plan. The City of Kawartha Lakes Police Service has embraced and takes an active role in both the Victim Services and Victim Witness Assistance Program (VWAP) programs.

We routinely receive letters of thanks, which are copied to employee's personnel files and to the Police Service Board.

ROAD SAFETY

As an element of the Law Enforcement core function, ensuring the safety of the motorists and pedestrians is a necessary responsibility of the police service. The Police Services Act mandates that the police service establish procedures on traffic management and road safety.



MVCs – Motor Vehicle Collisions

Our detailed 2013 MVC analysis report is available at <http://www.kawarthalakespolice.com/mvcanalysis.html>

Traffic safety is a priority for us. We conducted a seatbelt awareness campaign called the “Quick Click” Challenge at opening Ceremony of the Lindsay Exhibition. The competition was between our three high schools. Educational information was given during competition. First place team received “I-Shuffles”. The event was sponsored by Stewart Morrison Insurance. We also assisted crossing guards at troubled intersections and numerous warnings for amber light-fail to stop infractions. We educated and caution numerous students at traffic lights at high traffic intersections at lunch periods.



Seatbelt Challenge



Bike Rodeo

Kawartha Lakes Collision Reporting Centre

The City of Kawartha Lakes Police Service, the Kawartha Lakes Detachment of the Ontario Provincial Police and Accident Support Services International Ltd. (ASSI) facilitators of Collision Reporting to the insurance industry, opened the Kawartha Lakes Collision Reporting Centre on October 15, 2013 at 6 Victoria Avenue North in Lindsay, Ontario.

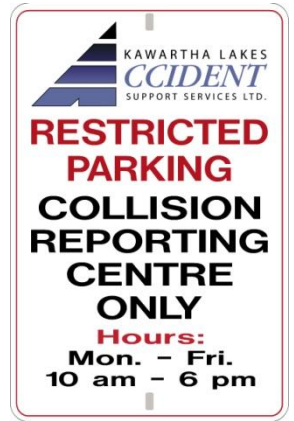
The Kawartha Lakes Collision Reporting Centre provides enhanced value to the public in the reporting of vehicle collisions by providing a faster and safer response to property damage collisions. In addition, the Centre also helps free up officer time that can be re-allocated to other investigations and crime and accident prevention initiatives. The CRCs are funded entirely by supporting insurers so there is no cost to the Police Service or local taxpayers.

The Kawartha Lakes Collision Reporting Centre is located at 6 Victoria Avenue North, Lindsay. The hours of operation are from 10 a.m. to 6 p.m. Monday through Friday.

Collisions eligible for reporting at the Centre are property damage collisions where there are no injuries and no criminal offences involved. Police will continue to investigate collisions at the scene that involve injuries, suspected criminal activity or damage to private property.

In cases where a collision occurs and vehicles are drivable, citizens will be directed to drive to the Centre to complete their report. In cases where vehicles are not drivable, tow trucks will be dispatched to the scene to clear the vehicles and transport parties involved to the CRC. Upon arrival at the centre, citizens are greeted by a member of the Accident Support Services staff who provides assistance to complete the police report, applies the 'damage reported to police' sticker, photographs the damage to the vehicle, and offers those involved the opportunity to contact their family, broker or insurance company directly from the Centre. They are provided with a one-stop service opportunity for all of their reporting needs. Completed police reports will be reviewed by police on site for accuracy and issuing of violation tickets if warranted.

ASSI currently operates 27 Collision Reporting Centres in Ontario, and 2 in Alberta. 31 additional jurisdictions utilize ASSI's CROMS program as their electronic collision and records management database. For more information on ASSI, please visit www.accsupport.com



INFORMATION TECHNOLOGY

The Service's goal in this area is to continue to grow in the area of technology and provide our members with the technological tools required. As the needs, possibilities and efficiencies increase so do system complexities. It is extremely important to have a stable infrastructure.

POLICE FACILITIES

The City of Kawartha Lakes Police Service is located at 6 Victoria Avenue North, Lindsay. The building, consisting of one level with approximately 18,000 square feet, was constructed in 1996. The Annual Facilities Report was provided to the Police Services Board in January 2013, our facilities continue to meet our needs.

RESOURCE PLANNING

The allocation and management of resources is paramount to ensuring that goals and objectives are achieved in an effective and efficient manner. The process includes all aspects of human resources development. Recruiting, training, personnel development, deployment, workload analysis and distribution, and succession planning all play a part in resource planning.

Policing Standards, including the Adequacy Standard Regulation, Use of Force, Suspect Apprehension Pursuits, and other areas require regular training and updating of skills. Employee development is also essential in ensuring that personnel have the qualifications, knowledge and skills to carry out particular duties and tasks.

The implementation of our skills development and learning plan, as required by the Police Services Act, ensures that employees receive the required training and development required. Training is accessed through a variety of means: in-service training, educational subsidies for post-secondary courses, Police College training, as well as training and seminars offered by other police services.

Ensuring that front line officers have the tools and supports is vital to the adequate and effective delivery of core policing functions. These supports include clerical staff, quartermaster stores, property and exhibits, quality assurance, planning and research, and the supply of equipment including the fleet of vehicles required, uniforms, firearms, supplies and other necessary equipment.

CONCLUSION

Policing in the City of Kawartha Lakes is of critical importance to our continued success as a thriving community. We have committed ourselves to continually renew our philosophy of community based policing. This is a commitment based on our understanding of the profound trust that Kawartha Lakes places in its Police Service and its partners. We all take this responsibility seriously and we look forward with enthusiasm to implementing the objectives and measures identified in our business plan <http://www.kawarthalakespolice.com/busplanfor2013.pdf>

